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# **2008 Post-Election Voting Survey of Federal Civilians Overseas**

## **Tabulations of Responses**

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**2008 POST-ELECTION VOTING SURVEY OF  
FEDERAL CIVILIANS OVERSEAS:  
TABULATIONS OF RESPONSES**

**Defense Manpower Data Center  
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Policy officials contributing to the development of this survey include Erin St. Pierre and Scott Wiedmann (Federal Voting Assistance Program).

DMDC's Program Evaluation Branch, under the guidance of Brian Lappin, previous Branch Chief, and Kristin Williams, current Branch Chief, is responsible for the development of questionnaires in the survey program. The lead survey design analyst was Robert Tinney. In addition, he and Lindsay Rock designed the unique presentation of complex items used in this tabulation volume.

DMDC's Personnel Survey Branch, under the guidance of David McGrath, Branch Chief, is responsible for sampling and weighting methods used in the survey program, and survey database construction and archiving. The lead operations analyst on this survey was Deepika Batra, supported by Tina Thomas, Consortium Research Fellow. The lead statistician on this survey was Mark Gorsak, supported by Katrina Hsen, Consortium Research Fellow. Mike Wilson, Westat, Inc. developed weights for this survey. Westat performed data collection and editing.

DMDC's Survey Technology Branch, under the guidance of Frederick Licari, Branch Chief, is responsible for the distribution of datasets outside of DMDC and maintaining records on compliance with the Privacy Act and 32 CFR 219.

Jacqueline Malone, SRA International, Inc., formatted and assembled this tabulation volume using DMDC's Survey Reporting Tool. A team consisting of Robert Tinney, Lindsay Rock, Jon Pennington, SRA International, Inc., and Torrey Coriden, Consortium Research Fellow, completed quality control for this tabulation volume.

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# 2008 POST-ELECTION VOTING SURVEY OF FEDERAL CIVILIANS OVERSEAS: TABULATIONS OF RESPONSES

## *Introduction to the Survey*

The *Human Resources Strategic Assessment Program* (HRSAP), Defense Manpower Data Center (DMDC), conducts surveys to support the personnel information needs of the Under Secretary of Defense for Personnel and Readiness (USD[P&R]). These surveys assess the attitudes and opinions of the entire Department of Defense (DoD) community. Although the primary sources of information for HRSAP are *Status of Forces Surveys* (SOFS), DMDC also conducts special polls to obtain quick, targeted answers on special topics.

This report contains tabulations of responses from the *2008 Post-Election Voting Survey of Federal Civilians Overseas*, conducted from October 15, 2008 to January 8, 2009. This introduction (1) summarizes the survey content, (2) defines the total population surveyed and the subgroups used in tabulations of responses, (3) summarizes the survey methodology,<sup>1</sup> and (4) provides details on how to use the tabulations. The tabulations and a copy of the survey items follow this introduction.<sup>2</sup>

## **Survey Content**

The topics covered in the *2008 Post-Election Voting Survey of Federal Civilians Overseas* (PEV3) include voting in the 2008 election, use of absentee ballots, receipt of voting assistance information, use of other sources of voting information, electronic transmission of voting materials, and voting in the 2006 election. This survey was subdivided into the following seven topic areas:

1. *Background Information*—U.S. citizenship, age, voter registration, length of time living outside of U.S., current residence, length of time at current residence, number of family members 18 years and older, and legal voting residence (residence prior to departing the U.S.).
2. *2008 Election*—Interest in voting, voting history, intention to vote, actual voting behavior, and reasons for not voting.
3. *Absentee Ballots*—Absentee ballot requests; use of Federal Post Card Applications (FPCA); receipt, completion, and return of absentee ballots; use of the Federal Write-In Absentee Ballot (FWAB); and reasons for not using FWAB.
4. *Voting Assistance*—Use of and satisfaction with Voting Assistance Officers (VAOs), type of assistance from VAOs, reasons for not using VAOs, use of and satisfaction with the Federal Voting Assistance Program (FVAP) Web site,

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<sup>1</sup> Details on survey methodology are reported by DMDC (2009b).

<sup>2</sup> Refer to DMDC (2009a) to view a screen-shot version of the survey as it appeared on the Web.

reasons for not using the FVAP Web site, use and rating of the DoD 2008-09 Voting Assistance Guide (VAG), source of VAG, reasons for using or not using VAG, use of and satisfaction with FVAP toll-free telephone service, and reasons for not using the FVAP telephone service.

5. *Other Sources of Voting Information*—Satisfaction and usefulness of other sources of voting information (e.g., government agencies, political organizations, news media).
6. *Electronic Transmissions of Voting Materials*—Use of fax and/or e-mail to request absentee ballots and/or cast ballots.
7. *2006 Election*—Voting behavior in the 2006 election.

### ***Population and Reporting Categories***

The target population for the *PEV3* consisted of all American citizen federal civilian employees living and working overseas. The sampling frame was constructed from two sources—the Office of Personnel Management’s (OPM) Central Personnel Data File (CPDF), which includes federal civilians working overseas for 32 federal agencies, and the Department of State (DoS) population file. The sample frame consisted of three segments: (1) DoD, (2) DoS, and (3) all other federal agencies. This segmentation was necessary because there were many more DoD overseas employees relative to other agencies, the DoS had a separate sample frame, and a number of agencies had very few overseas employees. The other federal agency segment excluded agencies that had fewer than 20 overseas employees.<sup>3</sup> This reduced the number of agencies in the sample from 23 to 13, but only reduced the count of overseas employees in other federal agencies by 91 employees or 2.3%. The final sample frame of 43,251 federal civilian employees included 31,561 DoD employees, 7,835 DoS employees, and 3,855 employees for all other federal agencies.

Survey results are presented for the total population and by a variety of reporting categories. To form the reporting categories for the tabulations, respondents were classified by survey self-report. If the self-reported data are missing, then OPM’s CPDF and the DoS population file, at the time of sampling, are used to impute the subgroup classification for location. Survey results are tabulated by location and age. Definitions for reporting categories follow:

- *Location*—Categories include *Africa, East Asia/Pacific, Europe, Near East/South Central Asia*, and *Western Hemisphere*.
- *Age*—Categories include *18 to 29 Years Old, 30 to 34 Years Old, 35 to 44 Years Old*, and *45 Years Old or More*.

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<sup>3</sup> Details on sample frame construction, including population counts of overseas civilians for each agency, are reported in DMDC’s Statistical Methodology Report (2009b).

### ***Survey Methodology***

The Web survey administration process began on October 15, 2008, with the mailout of e-mail and postal notification letters to sample members.<sup>4</sup> The notification letters explained why the survey was being conducted, how the survey information would be used, and why participation was important. Throughout the administration period, additional e-mail and postal reminders were sent to encourage survey participation. Data were collected on the Web from November 7, 2008 to January 8, 2009.

The federal civilian overseas population was designed to represent all American citizen federal civilian employees living and working overseas. The population was categorized by the DoD, DoS, and all other federal agencies. The sample consisted of 9,156 federal overseas civilians drawn from the sample frame constructed from the OPM's CPDF and DoS file.<sup>5</sup>

Completed surveys were received from 2,168 eligible respondents. Survey completion was defined in two ways: (1) questionnaires received from self-identified registered voters who answered 50% or more of the survey items and (2) any questionnaire received from sample members who self-identified as not registered to vote.<sup>6</sup> The overall weighted response rate was 21%.

Data were weighted using a two-stage process. This form of weighting produces survey estimates of population totals, proportions, and means (as well as other statistics) that are representative of their respective populations. Unweighted survey data, in contrast, are likely to produce biased estimates of population statistics. The two-stage process of weighting consists of the following steps:

- *Adjustment for selection probability*—Probability samples are selected from lists and each member of the list has a known nonzero probability of selection. For example, if a list contained 10,000 federal overseas civilians in a demographic subgroup and the desired sample size for the subgroup was 1,000, one in every tenth federal overseas civilian of the list would be selected. During weighting, this selection probability (1/10) is taken into account. The base, or first weight, used to adjust the sample is the reciprocal of the selection probability. In this example, the adjustment for selection probability (base weight) is 10 for federal overseas civilians of this subgroup.
- *Adjustments for nonresponse*—Some sampled federal overseas civilians do not respond to the survey. Suppose only half the federal overseas civilians completed and returned a survey. Because the unweighted response set size would only be 50% of the total, weights are needed to project the response set up to the subgroup population total. In this example, the base weight of 10 is

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<sup>4</sup> The beginning of the administration process differed for sample members who are employed by Department of Homeland Security. For these sample members, the administration process began with the mailout of notification letters on November 19, 2008.

<sup>5</sup> The final sample included 3,544 DoD employees, 3,397 DoS employees, and 2,215 employees for all other federal agencies.

<sup>6</sup> Participants who self-identified as not registered to vote were ineligible to answer any other survey items; however, they were included in the weighting process.

multiplied by the reciprocal of the nonresponse rate of 2 to create a new weight of 20. The weighted sample sums to the subgroup population total.

Table 1 (page 5) shows the number of respondents and the portion of total respondents in each reporting group. Also shown are the estimated number of federal overseas civilians and the portion of total federal overseas civilians in each reporting group. Differences in the percentages of respondents and population for the reporting categories reflect differences in the number sampled, as well as differences in response rates.<sup>7</sup>

### ***Tabulation Procedures***

Tabulations<sup>8</sup> for each question, including the text of the questions and response options are shown. To compress the width of columns in the tables, the response options are shown with a number, letter, or DNA (i.e., *Does not apply*); then that number, letter, or DNA is used as the column heading for the responses. The central feature of the tabulations is the percentage of federal overseas civilians choosing the response options indicated by the column heading. Within a set of response options, percentages may not add to 100% due to rounding error.

Where an item lends itself to presentation as an average, that average is also shown as both a number estimate and in a bar chart. The averages lend themselves to a quick scan for reporting groups differing from other similarly defined groups. In some cases, the responses are averages of the numeric scales presented with the response options. Where there is a simple binomial response (e.g., yes/no), only one percentage is presented. In this case, the bar chart represents that percentage.

On each page of tabulations, the first column lists the reporting group shown in that row. The second column, *Percent Responding*, lists the portion of the reporting group represented in the estimates in that row. Survey items that show responses for the total population (e.g., those who are registered as well as those who are not registered to vote) have the footnote “Percent responding are U.S. citizens working for the Federal government overseas who answered the question.” Where possible, the Web survey is programmed to skip respondents over questions that do not apply to them. For example, questions asked of only registered voters have the footnote “Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).”

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<sup>7</sup> There is also a slight difference in treatment of missing data. Cases with missing data are included in counts of respondents, but are excluded in population estimates.

<sup>8</sup> Details of data editing and preparation are provided by DMDC (2009a).

**Table 1.**  
**Number of Respondents (Total) and Estimated Population by Reporting Categories**

	Respondents		Estimated Population				
	Count	Percent	Totals		Percent	Max ME	
TOTAL	2,168	100%	38,643	± 853	100%		
Africa	564	26%	1,314	± 34	3%		± 1%
East Asia/Pacific	410	19%	10,799	± 382	28%		± 1%
Europe	363	17%	20,655	± 742	53%		± 2%
Near East/South Central Asia	417	19%	3,350	± 128	9%		± 1%
Western Hemisphere	414	19%	2,526	± 118	7%		± 1%
AGE							
18 to 29 Years Old	97	4%	1,998	± 726	5%		± 2%
30 to 34 Years Old	220	10%	2,753	± 730	7%		± 2%
35 to 44 Years Old	604	28%	9,472	± 1,322	25%		± 4%
45 Years Old or More	1,241	57%	24,343	± 1,524	63%		± 4%

### **Margins of Error**

The presence of survey nonresponse required weighting to produce population estimates (e.g., percent age).<sup>9</sup> Because of the weighting, conventional formulas for calculating the margin of error will overstate the reliability of the estimate. For this report, variance estimates were calculated using SUDAAN<sup>®</sup> PROC DESCRIPT (Research Triangle Institute, 2004).

By definition, surveys are subject to error from nonresponse and noncompletion. Standard errors are estimates of the variance around population parameters, such as percentages or means, and are used to construct margins of error (i.e., confidence interval half-widths). Percentages and means in these tabulations are reported with margins of error based on 95% confidence intervals. In order to compress the data display, only the maximum margin of error (Max ME) for each reporting category is shown. That is, the tab volume shows only the largest margin of error for the percentages or means in each row. For each average shown in these tabulations, its margin of error is also printed.

The following reporting conventions are used:

- “O” indicates that no one in any reporting group selected the response option,
- NR indicates the estimate is *Not Reportable* and is suppressed because of low reliability. Estimates of low reliability are suppressed based on criteria defined in terms of nominal sample size (less than 5), effective sample size (less than 30), or relative standard error (greater than 0.225),

<sup>9</sup> As a result of differential weighting, only certain statistical software procedures, such as SUDAAN<sup>®</sup> PROC DESCRIPT, correctly calculate standard errors, variances, or tests of statistical significance for stratified samples.

- NA indicates the question was *Not Applicable* because the question did not apply to respondents in the reporting category based on answers to previous questions,
- no Max ME is printed when all percentages in the row are shown as NR,
- no margin of error is printed for an average when it is shown as NR.

### ***References***

DMDC. (2009a). *2008 Post-Election Voting Survey of Federal Civilians Overseas: Administration, datasets, and codebook* (In preparation). Arlington, VA: Author.

DMDC. (2009b). *2008 Post-Election Voting Survey of Federal Civilians Overseas: Statistical methodology report* (Report No. 2009-013). Arlington, VA: Author.

Research Triangle Institute. (2004). *SUDAAN® Language Manual, Release 9.0*. Research Triangle Park, NC: Research Triangle Institute.

## **Tabulations of Responses**



**1. Were you a U.S. citizen on November 4, 2008?**

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	100	±1	100	±0	
Africa	100	±0	100	±0	
East Asia/Pacific	100	±1	100	±0	
Europe	100	±0	100	±0	
Near East/South Central Asia	100	±0	100	±0	
Western Hemisphere	100	±0	100	±0	
<b>AGE</b>					
18 to 29 Years Old	100	±0	NR	±0	
30 to 34 Years Old	100	±0	100	±0	
35 to 44 Years Old	100	±0	100	±0	
45 Years Old or More	100	±0	100	±0	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question. Respondents who were not a U.S. citizen (Q1) are excluded from this report.

NR: Not reportable

**2. What was your age on November 4, 2008?**

1. 17 years old or younger

2. 18 to 24 years old

3. 25 to 29 years old

4. 30 to 34 years old

5. 35 to 44 years old

6. 45 years old or older

	Percent Responding		Percentages						Max ME
			1	2	3	4	5	6	
<b>TOTAL</b>	100	±1	0°	0	5	7	25	63	±4
Africa	100	±1	0°	0	3	11	30	56	±4
East Asia/Pacific	99	±1	0°	1	3	7	22	67	±6
Europe	100	±0	0°	1	6	6	26	62	±7
Near East/South Central Asia	100	±0	0°	0	4	8	19	68	±5
Western Hemisphere	100	±1	0°	0	6	10	33	52	±5
<b>AGE</b>									
18 to 29 Years Old	100	±0	0°	NR	NR	NR	NR	NR	±0
30 to 34 Years Old	100	±0	0°	0	0	100	0	0	±0
35 to 44 Years Old	100	±0	0°	0	0	0	100	0	±0
45 Years Old or More	100	±0	0°	0	0	0	0	100	±0

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question. Respondents who were not at least 18 years old (Q2) are excluded from this report.

NR: Not reportable

° Response option never endorsed.

## 3. In 2008, were you registered to vote in the U.S.?

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
TOTAL	100	±1	86	±4	
Africa	100	±1	98	±2	
East Asia/Pacific	99	±2	81	±6	
Europe	100	±1	86	±6	
Near East/South Central Asia	100	±1	93	±4	
Western Hemisphere	100	±0	92	±4	
AGE					
18 to 29 Years Old	100	±0	NR		
30 to 34 Years Old	100	±0	92	±14	
35 to 44 Years Old	100	±1	89	±7	
45 Years Old or More	100	±1	84	±5	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question.

NR: Not reportable

## 4. On November 4, 2008, how long had you lived outside the U.S.?

- |                                  |                                |  |
|----------------------------------|--------------------------------|--|
| 1. Less than 1 year              | 2. 1 year to less than 3 years | 3. 3 years to less than 6 years                      |
| 4. 6 years to less than 10 years | 5. 10 years or more            | 6. Did not live outside the U.S. on November 4, 2008 |

	Percent Responding		Percentages						Max ME
			1	2	3	4	5	6	
TOTAL	86	±3	6	28	22	16	28	0°	±5
Africa	98	±1	8	29	30	15	18	0°	±3
East Asia/Pacific	80	±6	5	24	22	19	30	0°	±7
Europe	87	±5	5	27	21	16	32	0°	±8
Near East/South Central Asia	93	±3	13	36	22	13	16	0°	±6
Western Hemisphere	92	±3	12	36	24	11	16	0°	±5
AGE									
18 to 29 Years Old	91	±12	11	NR	NR	NR	NR	0°	±12
30 to 34 Years Old	92	±9	7	48	21	14	10	0°	±14
35 to 44 Years Old	89	±6	8	27	33	19	14	0°	±9
45 Years Old or More	84	±4	6	22	18	16	38	0°	±6

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). Respondents who were living in the U.S. on November 4, 2008 (Q4) are excluded from this report.

NR: Not reportable

° Response option never endorsed.

**5. On November 4, 2008, in which overseas country were you residing? Constructed item representing Department of State overseas regions.**

1. Africa  
2. East Asia/Pacific  
3. Europe  
4. Near East & South Central Asia  
5. Western Hemisphere

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
<b>TOTAL</b>	100	±0	3	28	53	9	7	±2
Africa	100	±0	100	0	0	0	0	±0
East Asia/Pacific	100	±0	0	100	0	0	0	±0
Europe	100	±0	0	0	100	0	0	±0
Near East/South Central Asia	100	±0	0	0	0	100	0	±0
Western Hemisphere	100	±0	0	0	0	0	100	±0
<b>AGE</b>								
18 to 29 Years Old	100	±0	2	20	63	8	7	±16
30 to 34 Years Old	100	±0	5	27	48	10	9	±14
35 to 44 Years Old	100	±0	4	25	56	7	9	±7
45 Years Old or More	100	±0	3	30	53	9	5	±4

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question.

**6. On November 4, 2008, how long had you resided in this overseas country?**

1. Less than 6 months  
2. 6 months to less than 1 year  
3. 1 year to less than 2 years  
4. 2 years to less than 3 years  
5. 3 years or more

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
<b>TOTAL</b>	86	±3	9	7	22	14	48	±5
Africa	98	±1	20	12	40	18	10	±4
East Asia/Pacific	81	±6	5	7	19	14	54	±7
Europe	86	±5	6	5	18	14	57	±7
Near East/South Central Asia	92	±4	27	14	31	13	15	±5
Western Hemisphere	92	±3	16	15	38	15	16	±5
<b>AGE</b>								
18 to 29 Years Old	91	±12	NR	9	NR	5	NR	±12
30 to 34 Years Old	92	±9	11	9	19	37	25	±16
35 to 44 Years Old	89	±6	12	8	22	12	46	±9
45 Years Old or More	83	±4	7	7	19	13	54	±6

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).

NR: Not reportable



**9. How interested or uninterested were you in the U.S. elections held on November 4, 2008?**

1. Very uninterested      2. Somewhat uninterested      3. Neither interested nor uninterested  
4. Somewhat interested      5. Very interested

	Percent Responding		Percentages					Max ME	Average Interest		
			1	2	3	4	5				
<b>TOTAL</b>	86	±3	4	1	1	11	83	±4	4.7	±0.1	
Africa	97	±1	3	1	1	6	90	±3	4.8	±0.1	
East Asia/Pacific	81	±6	3	0	1	12	83	±6	4.7	±0.1	
Europe	87	±5	4	1	1	13	81	±7	4.7	±0.2	
Near East/South Central Asia	93	±3	6	0	1	8	84	±5	4.7	±0.2	
Western Hemisphere	92	±3	6	0	0	4	89	±4	4.7	±0.1	
<b>AGE</b>											
18 to 29 Years Old	91	±12	1	NR	0	NR	NR	±2	4.6	±0.2	
30 to 34 Years Old	92	±9	NR	0	NR	12	78	±17	4.6	±0.4	
35 to 44 Years Old	89	±6	3	0	1	11	85	±8	4.8	±0.2	
45 Years Old or More	84	±4	4	1	1	10	84	±5	4.7	±0.1	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).

NR: Not reportable

**10. During the past 6 years, did you usually vote in national, state, and local elections, or did you usually not vote?**

1. Usually voted      2. Usually did not vote

	Percent Responding		Percentages		Max ME
			1	2	
<b>TOTAL</b>	85	±3	79	21	±4
Africa	97	±2	85	15	±3
East Asia/Pacific	78	±6	79	21	±7
Europe	86	±5	77	23	±7
Near East/South Central Asia	92	±4	88	12	±4
Western Hemisphere	91	±3	85	15	±4
<b>AGE</b>					
18 to 29 Years Old	91	±12	NR	NR	
30 to 34 Years Old	92	±9	81	19	±13
35 to 44 Years Old	89	±6	77	23	±9
45 Years Old or More	83	±4	81	19	±5

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).

NR: Not reportable

**11. During the months leading up to the election held on November 4, 2008, did you ever plan to vote in that election, or didn't you plan to vote?**

1. Did plan to vote

2. Did not plan to vote

	Percent Responding		Percentages		Max ME
			1	2	
<b>TOTAL</b>	86	±3	96	4	±3
Africa	98	±1	99	1	±1
East Asia/Pacific	80	±6	93	7	±5
Europe	86	±5	96	4	±5
Near East/South Central Asia	93	±3	98	2	±3
Western Hemisphere	92	±3	98	2	±2
<b>AGE</b>					
18 to 29 Years Old	91	±12	NR	NR	
30 to 34 Years Old	92	±9	NR	NR	
35 to 44 Years Old	88	±6	98	2	±4
45 Years Old or More	84	±4	96	4	±4

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).

NR: Not reportable










**12. In the election held on November 4, 2008, did you definitely vote in person on election day, definitely mail or fax a completed absentee ballot on or before November 4, 2008, definitely not vote, or are you not completely sure whether you voted in that election?**

1. Definitely voted in person

2. Definitely voted by mail or fax

3. Definitely did not vote

4. Not sure

	Percent Responding		Percentages				Max ME	Percentage Definitely Voted		
			1	2	3	4				
<b>TOTAL</b>	100	±1	4	72	23	1	±4	77.0	±4.0	
Africa	100	±1	5	86	7	1	±3	93.0	±2.0	
East Asia/Pacific	99	±2	4	64	31	1	±7	69.0	±7.0	
Europe	100	±0	4	73	22	1	±7	77.0	±7.0	
Near East/South Central Asia	100	±0	6	78	14	1	±5	85.0	±5.0	
Western Hemisphere	100	±0	7	74	19	0	±5	81.0	±4.0	
<b>AGE</b>										
18 to 29 Years Old	100	±0	1	NR	NR	1	±3	NR		
30 to 34 Years Old	100	±0	2	72	26	0	±16	74.0	±16.0	
35 to 44 Years Old	100	±0	3	76	19	2	±8	81.0	±8.0	
45 Years Old or More	99	±1	5	69	25	0	±5	75.0	±5.0	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question. Respondents who were not registered to vote in 2008 are counted as "Definitely did not vote." "Percentage Definitely Voted" does not include those who were not sure.

NR: Not reportable

**13. Did you not vote in the November 4, 2008 election for the following reasons? (options a-f)**

- a. I was not interested in voting.      b. I was too busy to vote.      c. I forgot to vote.  
 d. I could not register to vote.      e. I had no candidate preference.      f. I did not think my vote would matter.

	Percent Responding		Percentages						Max ME
			a	b	c	d	e	f	
<b>TOTAL</b>	23	±4	7	5	2	7	17	9	±9
Africa	7	±2	5	5	2	5	12	15	±11
East Asia/Pacific	30	±6	6	5	4	6	14	8	±11
Europe	22	±6	7	5	0	7	21	9	±15
Near East/South Central Asia	14	±4	11	8	NR	NR	14	10	±13
Western Hemisphere	19	±4	4	12	NR	10	4	4	±10
<b>AGE</b>									
18 to 29 Years Old	16	±15	NR	NR	NR	NR	NR	NR	
30 to 34 Years Old	26	±14	NR	NR	0	1	NR	NR	±7
35 to 44 Years Old	19	±7	4	3	1	5	4	6	±11
45 Years Old or More	25	±5	3	4	2	8	17	8	±10

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who definitely did not vote in the November 4, 2008 election (Q12).

NR: Not reportable

**13. Did you not vote in the November 4, 2008 election for the following reasons? (options g-l)**

- g. I did not know how to get an absentee ballot.      h. My absentee ballot arrived too late.      i. My absentee ballot did not arrive at all.  
 j. The absentee voting process was too complicated.      k. I was concerned about federal or state income tax liability.      l. Some other reason  
 NA. I was not registered to vote.





Percent Responding			Percentages							Max ME
			g	h	i	j	k	l	NA	
TOTAL	23	±4	5	3	13	9	3	10	60	±9
Africa	7	±2	2	15	12	17	NR	19	34	±12
East Asia/Pacific	30	±6	6	4	15	11	NR	7	64	±12
Europe	22	±6	NR	1	11	6	5	12	60	±15
Near East/South Central Asia	14	±4	12	5	13	12	NR	9	51	±15
Western Hemisphere	19	±4	14	8	15	20	7	9	42	±12
AGE										
18 to 29 Years Old	16	±15	NR	NR	NR	NR	NR	NR	NR	
30 to 34 Years Old	26	±14	NR	2	4	NR	1	NR	NR	±11
35 to 44 Years Old	19	±7	3	6	NR	12	1	11	NR	±14
45 Years Old or More	25	±5	3	2	11	9	3	8	64	±11

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who definitely did not vote in the November 4, 2008 election (Q12).

NR: Not reportable

**14. Even though you did not vote, did you request an absentee ballot for the November 4, 2008 election?**

1. Yes
2. No, but I automatically received an absentee ballot from a local election official
3. No, and I never received an absentee ballot

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes
			1	2	3		
<b>TOTAL</b>	9	±3	25	14	61	±14	
Africa	5	±2	41	4	55	±15	
East Asia/Pacific	11	±4	NR	NR	NR		
Europe	9	±4	NR	NR	NR		
Near East/South Central Asia	7	±3	NR	NR	NR		
Western Hemisphere	11	±4	32	5	64	±15	
<b>AGE</b>							
18 to 29 Years Old	7	±11	NR	NR	NR		
30 to 34 Years Old	18	±13	NR	NR	NR		
35 to 44 Years Old	8	±4	NR	NR	NR		
45 Years Old or More	9	±3	29	NR	NR	±18	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who definitely did not vote in the November 4, 2008 election (Q12).

NR: Not reportable

**15. In what month did you first request your absentee ballot for the November 4, 2008 election?**

1. July 2008 or earlier
2. August 2008
3. September 2008
4. October 2008
5. November 2008
6. Do not recall

	Percent Responding		Percentages						Max ME
			1	2	3	4	5	6	
<b>TOTAL</b>	74	±4	39	16	23	10	0	12	±5
Africa	88	±3	45	17	22	7	1	9	±4
East Asia/Pacific	65	±6	37	15	22	12	0	14	±8
Europe	76	±6	40	16	22	9	0	13	±8
Near East/South Central Asia	80	±5	38	17	28	8	0	8	±6
Western Hemisphere	78	±4	34	19	28	11	0	7	±5
<b>AGE</b>									
18 to 29 Years Old	83	±15	NR	5	9	NR	NR	NR	±10
30 to 34 Years Old	74	±14	38	16	25	11	0	NR	±16
35 to 44 Years Old	79	±7	36	18	23	12	0	10	±9
45 Years Old or More	71	±5	39	16	24	7	0	14	±6

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who definitely voted by mail or fax in the November 4, 2008 election (Q12) or requested an absentee ballot for the election (Q14).

NR: Not reportable



**16. Did you use the Federal Post Card Application (FPCA) to request your absentee ballot for the November 4, 2008 election or did you use another method?**

1. I used the Federal Post Card Application (FPCA)      2. I used another method

	Percent Responding		Percentages		Max ME
			1	2	
<b>TOTAL</b>	73	±4	55	45	±5
Africa	87	±3	44	56	±4
East Asia/Pacific	64	±6	56	44	±8
Europe	76	±6	59	41	±8
Near East/South Central Asia	79	±5	44	56	±6
Western Hemisphere	77	±4	41	59	±6
<b>AGE</b>					
18 to 29 Years Old	83	±15	NR	NR	
30 to 34 Years Old	74	±14	57	43	±15
35 to 44 Years Old	78	±7	60	40	±9
45 Years Old or More	71	±5	51	49	±6

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who definitely voted by mail or fax in the November 4, 2008 election (Q12) or requested an absentee ballot for the election (Q14). The FPCA (Standard Form 76) is a request for registration and a regular (as opposed to back-up) absentee ballot.

NR: Not reportable

**17. Did you obtain your Federal Post Card Application (FPCA) to request your regular absentee ballot for the November 4, 2008 election from any of the following sources?**

- a. From the Federal Voting Assistance Program (FVAP) Web site      b. From some other contact with FVAP      c. Through military channels  
d. From a U.S. Embassy or consulate      e. From a state or local election official      f. From an overseas organization or company  
g. From another non-FVAP Web site      h. From a military post office      i. Some other source

	Percent Responding		Percentages									Max ME
			a	b	c	d	e	f	g	h	i	
<b>TOTAL</b>	40	±4	45	7	27	14	20	4	3	8	3	±7
Africa	38	±4	42	4	0	59	14	0	1	0	2	±6
East Asia/Pacific	35	±6	44	7	28	13	20	7	1	12	0	±11
Europe	44	±7	46	7	31	6	20	4	4	7	5	±11
Near East/South Central Asia	35	±5	41	3	20	35	16	0	1	4	0	±10
Western Hemisphere	31	±5	47	4	1	50	22	3	1	3	2	±9
<b>AGE</b>												
18 to 29 Years Old	62	±18	NR	NR	NR	8	NR	NR	NR	0	NR	±7
30 to 34 Years Old	42	±14	NR	0	NR	33	4	NR	NR	0	NR	±17
35 to 44 Years Old	47	±8	43	12	27	19	16	5	4	8	NR	±14
45 Years Old or More	35	±5	41	4	26	10	26	4	3	10	2	±9

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who definitely voted by mail or fax in the November 4, 2008 election (Q12) or requested an absentee ballot for the election (Q14), and who used the FPCA to request an absentee ballot (Q16).









NR: Not reportable

**18. During 2008, did you receive notification from the local election official in the county/district where you registered to vote that your regular absentee ballot request had been received?**

1. Yes

2. No











3. Do not recall

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	74	±4	42	45	13	±5	48.0	±5.0	
Africa	88	±3	44	44	12	±4	50.0	±4.0	
East Asia/Pacific	66	±6	39	47	14	±8	46.0	±8.0	
Europe	76	±6	42	44	14	±8	49.0	±9.0	
Near East/South Central Asia	80	±5	44	48	8	±6	48.0	±6.0	
Western Hemisphere	77	±4	45	44	11	±6	50.0	±6.0	
<b>AGE</b>									
18 to 29 Years Old	83	±15	NR	NR	2	±4	NR		
30 to 34 Years Old	74	±14	43	46	11	±15	NR		
35 to 44 Years Old	79	±7	46	39	15	±9	54.0	±10.0	
45 Years Old or More	71	±5	39	47	14	±6	46.0	±7.0	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who definitely voted by mail or fax in the November 4, 2008 election (Q12) or requested an absentee ballot for the election (Q14). Those who indicated they did not recall are not included in the "Percentage Reporting Yes."

NR: Not reportable

**19. Did you receive your regular absentee ballot for the November 4, 2008 election?**

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	74	±4	89	±4	
Africa	88	±3	84	±3	
East Asia/Pacific	66	±6	90	±6	
Europe	76	±6	89	±6	
Near East/South Central Asia	80	±5	89	±4	
Western Hemisphere	78	±4	88	±4	
<b>AGE</b>					
18 to 29 Years Old	83	±15	95	±5	
30 to 34 Years Old	74	±14	93	±5	
35 to 44 Years Old	79	±7	83	±9	
45 Years Old or More	71	±5	91	±5	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), who definitely voted by mail or fax in the November 4, 2008 election (Q12) or requested an absentee ballot for the election (Q14).

**20. When did you receive your regular absentee ballot for the November 4, 2008 election?**

1. August 2008

2. September 2008

3. October 2008

4. November 2008











5. Do not recall

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
<b>TOTAL</b>	66	±4	6	19	67	3	5	±5
Africa	73	±3	2	16	67	10	5	±4
East Asia/Pacific	59	±7	6	24	59	4	7	±8
Europe	68	±7	8	15	71	1	5	±8
Near East/South Central Asia	71	±5	3	24	65	4	4	±6
Western Hemisphere	68	±5	2	20	69	5	3	±6
<b>AGE</b>								
18 to 29 Years Old	79	±15	NR	NR	NR	1	NR	±2
30 to 34 Years Old	68	±14	0	30	58	5	NR	±18
35 to 44 Years Old	65	±8	3	16	72	2	8	±10
45 Years Old or More	65	±5	9	19	66	3	4	±7

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), who definitely voted by mail or fax in the November 4, 2008 election (Q12) or requested an absentee ballot for the election (Q14), and who received a regular absentee ballot (Q19).

NR: Not reportable

**21. Did you complete and return your regular absentee ballot for the November 4, 2008 election?**

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	66	±4	97	±2	
Africa	73	±3	91	±3	
East Asia/Pacific	59	±7	96	±4	
Europe	68	±7	97	±5	
Near East/South Central Asia	71	±5	96	±3	
Western Hemisphere	68	±5	95	±3	
<b>AGE</b>					
18 to 29 Years Old	79	±15	99	±3	
30 to 34 Years Old	68	±14	96	±4	
35 to 44 Years Old	65	±8	97	±4	
45 Years Old or More	65	±5	96	±4	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), who definitely voted by mail or fax in the November 4, 2008 election (Q12) or requested an absentee ballot for the election (Q14), and who received a regular absentee ballot (Q19).



**24. Did you obtain your Federal Write-In Absentee Ballot (FWAB) for the November 4, 2008 election from the following sources?**

- a. From the Federal Voting Assistance Program (FVAP) Web site      b. From some other contact with FVAP      c. Through military channels  
 d. From a U.S. Embassy or consulate      e. From a state or local election official      f. From an overseas organization or company  
 g. From another non-FVAP Web site      h. From a military post office      i. Some other source

	Percent Responding		Percentages									Max ME
			a	b	c	d	e	f	g	h	i	
<b>TOTAL</b>	12	±3	43	9	19	19	25	5	7	10	5	±12
Africa	27	±3	32	1	1	65	7	0	1	0	3	±6
East Asia/Pacific	12	±4	NR	NR	NR	13	NR	NR	NR	NR	NR	±11
Europe	11	±5	NR	NR	NR	4	NR	NR	NR	NR	NR	±5
Near East/South Central Asia	15	±4	22	6	12	48	11	NR	1	8	NR	±15
Western Hemisphere	12	±3	42	3	NR	57	15	NR	3	3	2	±13
<b>AGE</b>												
18 to 29 Years Old	4	±3	NR	NR	NR	NR	NR	NR	NR	NR	NR	
30 to 34 Years Old	13	±8	NR	1	1	NR	4	NR	NR	3	NR	±8
35 to 44 Years Old	13	±6	NR	NR	NR	22	NR	NR	NR	NR	0	±13
45 Years Old or More	12	±4	44	9	22	14	31	8	NR	15	4	±15

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), who definitely voted by mail or fax in the November 4, 2008 election (Q12) or requested an absentee ballot for the election (Q14), and who used the FWAB in the 2008 election (Q23).

NR: Not reportable

**25. When did you complete and return the Federal Write-In Absentee Ballot (FWAB) for the November 4, 2008 election?**

1. September 2008      2. October 2008      3. November 2008  
 4. Do not recall

	Percent Responding		Percentages				Max ME
			1	2	3	4	
<b>TOTAL</b>	12	±3	18	60	18	4	±12
Africa	27	±3	7	83	9	1	±5
East Asia/Pacific	12	±4	NR	NR	13	1	±17
Europe	11	±5	NR	NR	NR	NR	
Near East/South Central Asia	15	±4	1	79	11	9	±14
Western Hemisphere	12	±3	11	80	7	2	±12
<b>AGE</b>							
18 to 29 Years Old	4	±3	NR	NR	NR	NR	
30 to 34 Years Old	13	±8	7	86	5	1	±15
35 to 44 Years Old	13	±6	NR	NR	NR	1	±6
45 Years Old or More	12	±4	21	57	17	NR	±15

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), who definitely voted by mail or fax in the November 4, 2008 election (Q12) or requested an absentee ballot for the election (Q14), and who used the FWAB in the 2008 election (Q23).

NR: Not reportable

**26. What is the ONE MAIN REASON you did not use the Federal Write-In Absentee Ballot (FWAB) for the November 4, 2008 election?**










1. I did not know about the FWAB
2. I knew about it, but didn't know how to get one
3. I knew about it, but could not get one
4. I had difficulty filling it out
5. I had already returned a regular absentee ballot
6. Some other reason

	Percent Responding		Percentages						Max ME
			1	2	3	4	5	6	
<b>TOTAL</b>	60	±4	11	1	1	0	83	4	±5
Africa	60	±4	10	1	0	0	83	5	±4
East Asia/Pacific	51	±7	16	0	0	1	80	3	±8
Europe	64	±7	9	1	1	0	86	4	±7
Near East/South Central Asia	64	±5	14	2	0	0	78	7	±6
Western Hemisphere	65	±5	16	0	0	0	79	5	±6
<b>AGE</b>									
18 to 29 Years Old	79	±15	NR	NR	NR	NR	NR	NR	
30 to 34 Years Old	61	±14	NR	0	0	0	NR	1	±3
35 to 44 Years Old	63	±8	10	NR	0	1	84	4	±9
45 Years Old or More	57	±5	11	0	1	0	84	4	±6

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), who definitely voted by mail or fax in the November 4, 2008 election (Q12) or requested an absentee ballot for the election (Q14), and who did not use the FWAB in the 2008 election (Q23).

NR: Not reportable

**27. During 2008, did you receive voting information or assistance from a Voting Assistance Officer (VAO)?**

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	86	±3	46	±5	
Africa	97	±1	61	±4	
East Asia/Pacific	81	±6	49	±7	
Europe	86	±5	43	±8	
Near East/South Central Asia	93	±3	53	±6	
Western Hemisphere	92	±3	46	±5	
<b>AGE</b>					
18 to 29 Years Old	91	±12	NR		
30 to 34 Years Old	92	±9	55	±14	
35 to 44 Years Old	89	±6	50	±9	
45 Years Old or More	83	±4	45	±6	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). VAOs are designated individuals who provide accurate, non-partisan voting information and assistance to U.S. citizens working for the Federal government overseas who wish to vote.

NR: Not reportable

**28. During 2008, did you receive the following information or assistance from your Voting Assistance Officer (VAO)?**

- |  |  |   |
|--|--|---|
| a. Determining my eligibility to vote                  | b. Understanding the absentee voting process                               | c. Obtaining the Federal Post Card Application (FPCA)     |
| d. Completing the Federal Post Card Application (FPCA) | e. Obtaining the Federal Write-In Absentee Ballot (FWAB)                   | f. Completing the Federal Write-In Absentee Ballot (FWAB) |
| g. Finding information on candidates/issues            | h. Electronic transmission of election materials (i.e., faxing, e-mailing) | i. Some other voting information or assistance            |

	Percent Responding		Percentages									Max ME
			a	b	c	d	e	f	g	h	i	
TOTAL	40	±4	33	64	55	32	34	25	21	29	36	±7
Africa	59	±4	27	65	55	36	51	35	20	27	44	±5
East Asia/Pacific	39	±6	40	63	65	39	42	34	28	35	34	±10
Europe	37	±7	32	63	51	29	26	20	18	27	36	±11
Near East/South Central Asia	48	±6	29	67	49	34	40	25	21	33	38	±8
Western Hemisphere	42	±5	22	61	53	26	38	23	12	21	38	±7
<b>AGE</b>												
18 to 29 Years Old	36	±18	NR	86	NR	NR	NR	NR	11	NR	NR	±13
30 to 34 Years Old	51	±14	NR	77	NR	NR	NR	NR	NR	NR	NR	±15
35 to 44 Years Old	44	±8	23	57	53	22	29	22	17	20	37	±13
45 Years Old or More	37	±5	38	63	56	35	34	27	21	33	37	±9

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who received voting information or assistance from a VAO (Q27).

NR: Not reportable

**29. Overall, in 2008, how satisfied or dissatisfied were you with the information or assistance you received from your Voting Assistance Officer (VAO)?**

- |                      |                   |                                       |
|----------------------|-------------------|---------------------------------------|
| 1. Very dissatisfied | 2. Dissatisfied   | 3. Neither satisfied nor dissatisfied |
| 4. Satisfied         | 5. Very satisfied |                                       |

	Percent Responding		Percentages					Max ME	Average Satisfaction		
			1	2	3	4	5				
TOTAL	40	±4	1	1	19	33	46	±7	4.2	±0.2	
Africa	59	±4	1	1	11	31	57	±5	4.4	±0.1	
East Asia/Pacific	39	±6	0	1	17	36	45	±10	4.2	±0.2	
Europe	37	±7	NR	NR	22	31	43	±11	4.1	±0.2	
Near East/South Central Asia	48	±6	0	1	18	32	49	±8	4.3	±0.2	
Western Hemisphere	42	±5	1	0	12	34	53	±7	4.4	±0.2	
<b>AGE</b>											
18 to 29 Years Old	36	±18	NR	NR	2	NR	NR	±5	NR		
30 to 34 Years Old	51	±14	1	NR	NR	NR	33	±18	NR		
35 to 44 Years Old	44	±8	NR	0	17	45	36	±12	4.1	±0.3	
45 Years Old or More	37	±5	0	2	19	28	51	±8	4.3	±0.2	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who received voting information or assistance from a VAO (Q27).

NR: Not reportable

**30. Did you not receive voting information or assistance from your Voting Assistance Officer (VAO) in 2008 for any of the following reasons?**










- a. I did not know I could get information or assistance from the VAO.      b. I did not have a VAO.      c. I did not know who my VAO was.
- d. I did not know how to contact my VAO.      e. My VAO was not available when I needed assistance.      f. My VAO was not helpful when I needed assistance.
- g. My VAO did not have the materials or information I needed.      h. I did not need any voting information or assistance.      i. Some other reason

	Percent Responding		Percentages									Max ME
			a	b	c	d	e	f	g	h	i	
<b>TOTAL</b>	46	±4	20	19	32	25	6	5	4	60	4	±7
Africa	38	±4	27	16	31	23	6	6	5	68	6	±5
East Asia/Pacific	41	±6	20	26	38	32	12	7	5	60	6	±10
Europe	49	±7	17	15	29	22	4	5	4	58	2	±10
Near East/South Central Asia	44	±5	23	22	34	26	7	5	5	68	6	±8
Western Hemisphere	49	±5	33	23	37	29	4	4	4	64	8	±7
<b>AGE</b>												
18 to 29 Years Old	56	±19	NR	NR	NR	NR	NR	0	NR	NR	0	±3
30 to 34 Years Old	41	±14	19	NR	NR	NR	3	2	2	NR	3	±14
35 to 44 Years Old	45	±8	16	13	32	25	8	9	5	66	2	±12
45 Years Old or More	46	±6	17	18	29	22	6	5	4	58	6	±8

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who did not receive voting information or assistance from a VAO (Q27).

NR: Not reportable

**31. In preparation for the 2008 primaries and general election, did you visit the Federal Voting Assistance Program (FVAP) Web site?**

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	86	±3	48	±5	
Africa	97	±1	56	±4	
East Asia/Pacific	80	±6	48	±7	
Europe	87	±5	48	±8	
Near East/South Central Asia	92	±4	45	±6	
Western Hemisphere	92	±3	44	±5	
<b>AGE</b>					
18 to 29 Years Old	91	±12	NR		
30 to 34 Years Old	92	±9	49	±14	
35 to 44 Years Old	89	±6	52	±9	
45 Years Old or More	84	±4	45	±6	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). The FVAP Web site, [www.fvap.gov](http://www.fvap.gov), provides voting-related information and resources for the 2008 primaries and general election.

NR: Not reportable



### 32. In preparation for the 2008 primaries and general election, how many times did you visit the Federal Voting Assistance Program (FVAP) Web site?

1. One  
2. Two to four  
3. Five to ten  
4. Eleven or more  
5. Do not recall

	Percent Responding		Percentages					Max ME	Average Times		
			1	2	3	4	5				
<b>TOTAL</b>	41	±4	28	55	9	2	6	±7	2.9	±0.3	
Africa	54	±4	30	56	8	3	4	±5	2.8	±0.2	
East Asia/Pacific	38	±6	28	53	7	2	10	±10	2.7	±0.5	
Europe	42	±7	28	55	11	1	6	±11	2.9	±0.5	
Near East/South Central Asia	42	±5	23	61	9	3	4	±8	3.1	±0.4	
Western Hemisphere	40	±5	29	54	7	4	5	±8	3.0	±0.4	
<b>AGE</b>											
18 to 29 Years Old	54	±19	NR	NR	NR	2	1	±4	NR		
30 to 34 Years Old	44	±14	NR	NR	8	4	3	±13	2.9	±0.8	
35 to 44 Years Old	46	±8	23	56	16	1	4	±13	3.2	±0.6	
45 Years Old or More	38	±5	31	53	6	2	9	±9	2.6	±0.4	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who visited the FVAP Web site (Q31). Respondents who indicated they did not recall are excluded from the average.  
NR: Not reportable

### 33. Overall, how satisfied or dissatisfied were you with the Federal Voting Assistance Program (FVAP) Web site when you visited it in 2008?

1. Very dissatisfied  
2. Dissatisfied  
3. Neither satisfied nor dissatisfied  
4. Satisfied  
5. Very satisfied

	Percent Responding		Percentages					Max ME	Average Satisfaction		
			1	2	3	4	5				
<b>TOTAL</b>	41	±4	0	2	16	44	38	±7	4.2	±0.1	
Africa	54	±4	0	3	14	52	31	±5	4.1	±0.1	
East Asia/Pacific	38	±6	1	5	11	49	33	±10	4.1	±0.2	
Europe	42	±7	0	0	18	39	43	±11	4.2	±0.2	
Near East/South Central Asia	42	±5	0	3	14	52	31	±8	4.1	±0.2	
Western Hemisphere	40	±5	1	3	13	46	37	±8	4.1	±0.2	
<b>AGE</b>											
18 to 29 Years Old	54	±19	NR	NR	NR	NR	NR		NR		
30 to 34 Years Old	44	±14	NR	1	NR	NR	NR	±4	NR		
35 to 44 Years Old	46	±8	0	3	11	42	45	±12	4.3	±0.2	
45 Years Old or More	38	±5	1	2	16	42	39	±9	4.2	±0.2	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who visited the FVAP Web site (Q31).  
NR: Not reportable

**34. Did you not visit the Federal Voting Assistance Program (FVAP) Web site in 2008 for any of the following reasons?**










- a. I did not know about it.      b. I did not have Internet access.      c. I knew about it, but did not know the Web site address.
- d. I got all the information I needed from other sources.      e. I did not think it would be useful.      f. Some other reason

	Percent Responding		Percentages						Max ME
			a	b	c	d	e	f	
<b>TOTAL</b>	44	±4	38	5	8	68	10	3	±6
Africa	43	±4	36	3	5	76	10	6	±5
East Asia/Pacific	40	±6	36	8	15	69	15	4	±10
Europe	44	±7	38	4	6	66	8	1	±11
Near East/South Central Asia	50	±6	36	5	4	69	10	4	±8
Western Hemisphere	51	±5	44	2	1	68	5	3	±7
<b>AGE</b>									
18 to 29 Years Old	36	±18	NR	NR	NR	NR	5	NR	±9
30 to 34 Years Old	47	±14	NR	0	NR	NR	NR	3	±6
35 to 44 Years Old	42	±8	36	6	8	62	13	2	±13
45 Years Old or More	45	±6	35	5	8	72	9	3	±8

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who did not visit the FVAP Web site (Q31).

NR: Not reportable

**35. In preparation for the 2008 primaries and general election, did you refer to the Department of Defense 2008-09 Voting Assistance Guide (VAG) for information about registering to vote or requesting an absentee ballot?**

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	86	±3	25	±4	
Africa	97	±2	26	±3	
East Asia/Pacific	80	±6	23	±7	
Europe	87	±5	27	±7	
Near East/South Central Asia	92	±4	26	±5	
Western Hemisphere	92	±3	23	±5	
<b>AGE</b>					
18 to 29 Years Old	91	±12	NR		
30 to 34 Years Old	91	±9	32	±15	
35 to 44 Years Old	89	±6	27	±9	
45 Years Old or More	83	±4	24	±6	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). The Department of Defense 2008-09 VAG provides state-by-state information about registering to vote and requesting an absentee ballot.

NR: Not reportable

**36. Where did you obtain the 2008-09 Voting Assistance Guide (VAG)?**

- a. From the Voting Assistance Officer (VAO)      b. From the Federal Voting Assistance Program (FVAP) Web site      c. From another Web site on the Internet  
d. From a CD ROM      e. Some other source

	Percent Responding		Percentages					Max ME
			a	b	c	d	e	
<b>TOTAL</b>	22	±4	44	47	13	2	14	±9
Africa	25	±3	61	43	8	0	11	±7
East Asia/Pacific	19	±5	51	52	14	NR	25	±15
Europe	23	±6	39	44	14	NR	10	±15
Near East/South Central Asia	24	±5	45	53	9	1	15	±11
Western Hemisphere	21	±4	49	56	7	NR	9	±10
<b>AGE</b>								
18 to 29 Years Old	20	±15	NR	NR	3	NR	NR	±11
30 to 34 Years Old	29	±13	NR	NR	5	1	4	±8
35 to 44 Years Old	24	±7	34	NR	NR	1	8	±16
45 Years Old or More	20	±5	49	45	15	3	19	±12

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who referred to the VAG for information about registering to vote or requesting an absentee ballot (Q35).

NR: Not reportable

**37. During 2008, were you looking for the following information in the 2008-09 Voting Assistance Guide (VAG)?**

- a. How to register and vote absentee      b. Dates of elections and deadlines      c. How to fill out the Federal Post Card Application (FPCA) for your state  
d. Mailing address for Federal Post Card Application (FPCA) or ballot      e. How to transmit the Federal Post Card Application (FPCA) or voted ballot by fax      f. How to use the Federal Write-In Absentee Ballot (FWAB)  
g. Web site addresses      h. Where to go for help      i. Other type of voting-related information

	Percent Responding		Percentages									Max ME
			a	b	c	d	e	f	g	h	i	
<b>TOTAL</b>	21	±4	74	76	64	62	38	30	44	38	19	±9
Africa	25	±3	73	70	57	66	40	47	35	32	15	±7
East Asia/Pacific	18	±5	75	72	62	52	36	30	51	47	29	±15
Europe	23	±6	75	78	69	66	37	26	43	36	16	±15
Near East/South Central Asia	23	±5	71	77	56	60	45	37	36	34	17	±11
Western Hemisphere	21	±4	77	85	51	64	34	39	37	31	14	±10
<b>AGE</b>												
18 to 29 Years Old	20	±15	NR	97	NR	NR	NR	9	NR	NR	3	±14
30 to 34 Years Old	29	±13	NR	NR	NR	NR	NR	NR	NR	NR	NR	
35 to 44 Years Old	24	±7	74	67	NR	NR	34	30	NR	NR	10	±18
45 Years Old or More	19	±5	73	81	70	64	39	30	43	37	23	±12

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who referred to the VAG for information about registering to vote or requesting an absentee ballot (Q35).

NR: Not reportable

**38. Overall, how would you rate the 2008-09 Voting Assistance Guide (VAG) as a reference on absentee voting procedures?**1. Very poor  
4. Good2. Poor  
5. Very good

3. Fair

	Percent Responding		Percentages					Max ME	Average Rating		
			1	2	3	4	5				
<b>TOTAL</b>	22	±4	1	2	7	38	52	±9	4.4	±0.2	
Africa	25	±3	0	0	8	47	45	±7	4.4	±0.1	
East Asia/Pacific	19	±5	NR	NR	8	27	62	±15	4.5	±0.3	
Europe	23	±6	NR	NR	8	39	51	±15	4.4	±0.3	
Near East/South Central Asia	24	±5	NR	3	5	47	45	±11	4.3	±0.2	
Western Hemisphere	21	±4	1	3	6	49	40	±10	4.2	±0.2	
<b>AGE</b>											
18 to 29 Years Old	20	±15	NR	NR	4	NR	NR	±11	NR		
30 to 34 Years Old	29	±13	NR	NR	4	NR	NR	±5	NR		
35 to 44 Years Old	24	±7	NR	0	2	NR	NR	±3	4.5	±0.3	
45 Years Old or More	20	±5	0	1	10	32	57	±12	4.4	±0.2	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who referred to the VAG for information about registering to vote or requesting an absentee ballot (Q35).

NR: Not reportable

**39. Did you not use the 2008-09 Voting Assistance Guide (VAG) for any of the following reasons?**

a. I did not know about it.

b. I knew about it, but could not get a copy.

c. I got all the information I needed from another source.

d. Some other reason

	Percent Responding		Percentages				Max ME
			a	b	c	d	
<b>TOTAL</b>	64	±4	39	2	61	2	±5
Africa	70	±3	48	2	67	3	±4
East Asia/Pacific	61	±7	38	4	60	4	±8
Europe	63	±7	38	1	58	0	±9
Near East/South Central Asia	68	±5	43	3	67	5	±6
Western Hemisphere	70	±5	47	2	68	3	±6
<b>AGE</b>							
18 to 29 Years Old	71	±17	NR	1	NR	1	±3
30 to 34 Years Old	63	±14	NR	0	NR	1	±2
35 to 44 Years Old	64	±8	45	3	57	0	±10
45 Years Old or More	63	±5	33	2	64	3	±7

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who did not refer to the VAG for information about registering to vote or requesting an absentee ballot (Q35).

NR: Not reportable

**40. Did you use the Federal Voting Assistance Program (FVAP) toll-free telephone service to talk with a FVAP staff member in 2008?**

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	86	±3	3	±3	
Africa	97	±1	2	±2	
East Asia/Pacific	81	±6	5	±5	
Europe	87	±5	3	±4	
Near East/South Central Asia	92	±4	3	±3	
Western Hemisphere	92	±3	2	±2	
<b>AGE</b>					
18 to 29 Years Old	91	±12	0	±2	
30 to 34 Years Old	92	±9	0	±1	
35 to 44 Years Old	89	±6	4	±6	
45 Years Old or More	84	±4	4	±3	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). The FVAP provides a toll-free telephone service from many countries that allows a caller to ask FVAP staff for voting information or assistance.

**41. Overall, how satisfied or dissatisfied were you with the assistance you received in 2008 when you called the Federal Voting Assistance Program's (FVAP) toll-free telephone service?**

1. Very dissatisfied                      2. Dissatisfied                      3. Neither satisfied nor dissatisfied  
4. Satisfied                                5. Very satisfied

	Percent Responding		Percentages					Max ME	Average Satisfaction		
			1	2	3	4	5				
<b>TOTAL</b>	3	±2	NR	NR	NR	NR	NR		NR		
Africa	2	±1	NR	NR	NR	NR	NR		NR		
East Asia/Pacific	4	±3	NR	NR	NR	NR	NR		NR		
Europe	3	±3	NR	NR	NR	NR	NR		NR		
Near East/South Central Asia	3	±2	NR	NR	NR	NR	NR		NR		
Western Hemisphere	1	±2	NR	NR	NR	NR	NR		NR		
<b>AGE</b>											
18 to 29 Years Old	0	±1	NR	NR	NR	NR	NR		NR		
30 to 34 Years Old	0	±1	NR	NR	NR	NR	NR		NR		
35 to 44 Years Old	4	±4	NR	NR	NR	NR	NR		NR		
45 Years Old or More	3	±2	NR	1	1	NR	NR	±6	NR		

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who used the FVAP toll-free telephone service (Q40).  
NR: Not reportable

**42. Did you not use the Federal Voting Assistance Program's (FVAP) toll-free telephone service in 2008 for any of the following reasons?**

- a. I did not know about it.      b. I knew about it, but I did not know what it was for.      c. I knew about it, but I did not know the telephone number.
- d. I got all the information I needed from other sources.      e. I did not need it.      f. It was a long-distance call.
- g. I could not get through.      h. A toll-free number is not available in my country of residence.      i. Some other reason

	Percent Responding		Percentages									Max ME
			a	b	c	d	e	f	g	h	i	
<b>TOTAL</b>	83	±4	40	2	2	54	54	9	1	14	2	±5
Africa	94	±2	44	1	1	62	63	7	1	13	1	±4
East Asia/Pacific	76	±6	40	3	3	52	52	14	4	19	2	±7
Europe	84	±6	39	1	2	54	54	7	0	13	1	±8
Near East/South Central Asia	89	±4	41	3	2	57	56	7	2	13	3	±6
Western Hemisphere	88	±4	43	1	1	56	50	6	1	9	1	±5
<b>AGE</b>												
18 to 29 Years Old	91	±12	NR	1	0	NR	NR	NR	NR	NR	NR	±2
30 to 34 Years Old	92	±9	52	1	0	52	52	5	0	5	NR	±14
35 to 44 Years Old	85	±7	43	2	2	53	54	6	0	14	2	±9
45 Years Old or More	80	±5	35	2	2	56	53	10	2	16	1	±6

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who did not use the FVAP toll-free telephone service (Q40).

NR: Not reportable

**43. If you received voting information from any of the following sources in 2008, how satisfied or dissatisfied were you with the information?**

**a. U.S. Embassy or consulate**

1. Very dissatisfied      2. Dissatisfied      3. Neither satisfied nor dissatisfied
4. Satisfied      5. Very satisfied      DNU. Did not use
- NA. Not available

	Percent Responding		Percentages							Max ME	Average Satisfaction		
			1	2	3	4	5	DNU	NA				
<b>TOTAL</b>	76	±4	0	1	6	9	15	61	8	±4	4.2	±0.2	
Africa	94	±2	0	2	8	24	50	15	1	±4	4.4	±0.1	
East Asia/Pacific	68	±6	0	1	7	8	13	57	14	±7	4.1	±0.3	
Europe	77	±6	0	1	5	5	8	75	7	±7	4.1	±0.3	
Near East/South Central Asia	85	±4	2	1	7	17	29	39	6	±6	4.3	±0.2	
Western Hemisphere	88	±4	1	2	8	20	34	30	5	±5	4.3	±0.2	
<b>AGE</b>													
18 to 29 Years Old	90	±12	NR	NR	1	4	12	NR	NR	±8	4.7	±0.2	
30 to 34 Years Old	92	±9	0	0	12	11	22	54	1	±17	NR		
35 to 44 Years Old	79	±8	1	1	5	12	18	57	6	±8	4.2	±0.2	
45 Years Old or More	72	±5	0	1	6	7	13	63	9	±6	4.1	±0.2	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Satisfaction" is of U.S. citizens working for the Federal government overseas who used the available source of information.

NR: Not reportable

**43. If you received voting information from any of the following sources in 2008, how satisfied were you with the information?**

**b. Other Federal agency/agencies**

1. Very dissatisfied                      2. Dissatisfied                      3. Neither satisfied nor dissatisfied  
4. Satisfied                              5. Very satisfied                      DNU. Did not use  
NA. Not available

	Percent Responding		Percentages								Max ME	Average Satisfaction		
			1	2	3	4	5	DNU	NA					
TOTAL	75	±4	1	1	9	12	9	60	9	±5	3.9	±0.2	<div></div>	
Africa	78	±3	1	0	8	8	5	61	17	±4	3.7	±0.2	<div></div>	
East Asia/Pacific	70	±6	2	3	10	12	9	53	13	±8	3.7	±0.3	<div></div>	
Europe	76	±6	0	1	8	13	9	63	5	±8	4.0	±0.3	<div></div>	
Near East/South Central Asia	80	±5	0	0	10	9	6	62	13	±6	3.8	±0.3	<div></div>	
Western Hemisphere	81	±4	1	0	7	11	6	58	17	±6	3.8	±0.3	<div></div>	
AGE														
18 to 29 Years Old	88	±12	NR	NR	1	NR	NR	NR	NR	±2	NR		<div></div>	
30 to 34 Years Old	89	±9	0	0	25	6	3	58	7	±18	3.3	±0.3	<div></div>	
35 to 44 Years Old	79	±7	1	2	7	15	6	60	11	±9	3.8	±0.3	<div></div>	
45 Years Old or More	71	±5	1	1	8	11	11	60	8	±6	4.0	±0.3	<div></div>	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Satisfaction" is of U.S. citizens working for the Federal government overseas who used the available source of information.  
NR: Not reportable

**43. If you received voting information from any of the following sources in 2008, how satisfied were you with the information?**

**c. Political organizations**

1. Very dissatisfied                      2. Dissatisfied                      3. Neither satisfied nor dissatisfied  
4. Satisfied                              5. Very satisfied                      DNU. Did not use  
NA. Not available

	Percent Responding		Percentages								Max ME	Average Satisfaction		
			1	2	3	4	5	DNU	NA					
TOTAL	74	±4	0	1	7	8	4	68	11	±5	3.7	±0.2	<div></div>	
Africa	78	±3	0	1	9	6	5	61	17	±4	3.6	±0.2	<div></div>	
East Asia/Pacific	67	±6	0	1	10	6	7	59	17	±8	3.7	±0.3	<div></div>	
Europe	75	±6	0	1	5	9	3	75	7	±8	3.7	±0.3	<div></div>	
Near East/South Central Asia	80	±5	1	1	8	7	4	63	16	±6	3.6	±0.3	<div></div>	
Western Hemisphere	80	±4	2	0	7	10	6	60	15	±6	3.7	±0.3	<div></div>	
AGE														
18 to 29 Years Old	88	±12	NR	NR	1	2	NR	77	NR	±18	NR		<div></div>	
30 to 34 Years Old	85	±11	1	0	12	3	1	76	7	±14	3.3	±0.3	<div></div>	
35 to 44 Years Old	78	±7	1	1	7	7	5	69	11	±9	3.7	±0.4	<div></div>	
45 Years Old or More	69	±5	0	1	7	10	4	66	12	±6	3.8	±0.2	<div></div>	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Satisfaction" is of U.S. citizens working for the Federal government overseas who used the available source of information.  
NR: Not reportable

**43. If you received voting information from any of the following sources in 2008, how satisfied were you with the information?**

**d. Other private organization or company**

1. Very dissatisfied      2. Dissatisfied      3. Neither satisfied nor dissatisfied  
 4. Satisfied      5. Very satisfied      DNU. Did not use  
 NA. Not available

	Percent Responding		Percentages								Max ME	Average Satisfaction		
			1	2	3	4	5	DNU	NA					
TOTAL	73	±4	0	1	6	5	3	72	13	±5	3.7	±0.2	<div></div>	
Africa	77	±3	0	1	7	4	2	64	21	±4	3.5	±0.2	<div></div>	
East Asia/Pacific	66	±6	0	0	8	4	5	64	19	±8	3.7	±0.4	<div></div>	
Europe	75	±6	0	1	5	6	3	78	8	±7	NR			
Near East/South Central Asia	79	±5	1	0	7	2	2	70	18	±6	3.3	±0.4	<div></div>	
Western Hemisphere	79	±4	1	0	6	6	3	65	19	±6	3.6	±0.3	<div></div>	
AGE														
18 to 29 Years Old	88	±12	NR	NR	1	1	NR	81	NR	±18	NR			
30 to 34 Years Old	84	±11	0	0	15	1	1	73	9	±17	3.2	±0.2	<div></div>	
35 to 44 Years Old	77	±7	1	0	5	5	3	73	13	±9	NR			
45 Years Old or More	69	±5	0	1	6	6	4	71	13	±6	3.7	±0.3	<div></div>	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Satisfaction" is of U.S. citizens working for the Federal government overseas who used the available source of information.

NR: Not reportable

**43. If you received voting information from any of the following sources in 2008, how satisfied were you with the information?**

**e. State or local election official**

1. Very dissatisfied      2. Dissatisfied      3. Neither satisfied nor dissatisfied  
 4. Satisfied      5. Very satisfied      DNU. Did not use  
 NA. Not available

	Percent Responding		Percentages							Max ME	Average Satisfaction		
			1	2	3	4	5	DNU	NA				
TOTAL	79	±4	1	3	8	21	25	36	6	±5	4.1	±0.2	<div></div>
Africa	85	±3	3	4	6	24	24	28	12	±4	4.0	±0.1	<div></div>
East Asia/Pacific	73	±6	1	4	9	22	24	30	8	±7	4.0	±0.2	<div></div>
Europe	79	±6	1	2	8	20	24	42	4	±8	4.2	±0.2	<div></div>
Near East/South Central Asia	86	±4	2	3	8	21	25	31	9	±6	4.1	±0.2	<div></div>
Western Hemisphere	85	±4	4	4	8	20	30	24	12	±5	4.1	±0.2	<div></div>
AGE													
18 to 29 Years Old	90	±12	1	NR	1	NR	5	NR	NR	±5	NR		<div></div>
30 to 34 Years Old	89	±9	1	2	15	15	14	46	6	±17	3.8	±0.3	<div></div>
35 to 44 Years Old	80	±7	2	2	10	20	24	36	6	±9	4.1	±0.3	<div></div>
45 Years Old or More	76	±5	1	3	7	21	28	33	6	±6	4.2	±0.2	<div></div>

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Satisfaction" is of U.S. citizens working for the Federal government overseas who used the available source of information.

NR: Not reportable



## 44. If you used any of the following sources of voting information in 2008, how useful was each one?

## a. Voting Information News (VIN) newsletters

1. Not at all useful      2. Not very useful      3. Somewhat useful  
 4. Useful      5. Very Useful      DNU. Did not use  
 NA. Not available

Percent Responding			Percentages							Max ME	Average Usefulness		
			1	2	3	4	5	DNU	NA				
TOTAL	78	±4	1	2	4	6	6	71	11	±5	3.8	±0.3	<div></div>
Africa	88	±2	0	1	2	4	3	73	17	±4	3.9	±0.3	<div></div>
East Asia/Pacific	72	±6	0	2	6	6	7	63	16	±8	3.9	±0.4	<div></div>
Europe	78	±6	1	2	3	7	6	73	8	±8	3.8	±0.5	<div></div>
Near East/South Central Asia	85	±4	0	0	2	4	1	79	13	±5	3.7	±0.3	<div></div>
Western Hemisphere	83	±4	1	1	2	4	1	76	15	±5	3.5	±0.4	<div></div>
AGE													
18 to 29 Years Old	89	±12	NR	0	0	1	0	NR	NR	±2	NR		
30 to 34 Years Old	90	±9	0	1	NR	2	2	82	7	±13	NR		
35 to 44 Years Old	82	±7	0	3	1	10	9	65	12	±9	NR		
45 Years Old or More	74	±5	1	1	5	5	5	71	11	±6	3.7	±0.4	<div></div>

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Usefulness" is of U.S. citizens working for the Federal government overseas who used the available source of information.  
 NR: Not reportable

## 44. If you used any of the following sources of voting information in 2008, how useful was each one?

## b. Voting News Releases

1. Not at all useful      2. Not very useful      3. Somewhat useful  
 4. Useful      5. Very Useful      DNU. Did not use  
 NA. Not available

Percent Responding			Percentages							Max ME	Average Usefulness		
			1	2	3	4	5	DNU	NA				
TOTAL	78	±4	1	2	5	7	6	69	11	±5	3.7	±0.3	<div></div>
Africa	88	±2	0	1	3	6	4	69	16	±4	3.9	±0.2	<div></div>
East Asia/Pacific	72	±6	0	1	5	8	6	65	15	±8	3.9	±0.3	<div></div>
Europe	79	±6	1	2	5	8	7	69	8	±8	3.7	±0.4	<div></div>
Near East/South Central Asia	84	±4	0	1	2	4	1	78	13	±5	3.5	±0.4	<div></div>
Western Hemisphere	83	±4	0	3	3	5	2	75	13	±5	3.4	±0.3	<div></div>
AGE													
18 to 29 Years Old	89	±12	NR	0	0	1	0	NR	NR	±2	NR		
30 to 34 Years Old	89	±9	0	1	NR	4	1	82	5	±13	NR		
35 to 44 Years Old	81	±7	0	3	4	9	9	63	11	±10	NR		
45 Years Old or More	74	±5	1	2	5	7	5	68	11	±6	3.7	±0.4	<div></div>

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Usefulness" is of U.S. citizens working for the Federal government overseas who used the available source of information.  
 NR: Not reportable

**44. If you used any of the following sources of voting information in 2008, how useful was each one?****c. "It's your Future. VOTE for it!" or "Road Sign" motivational posters**

1. Not at all useful      2. Not very useful      3. Somewhat useful  
 4. Useful      5. Very Useful      DNU. Did not use  
 NA. Not available

Percent Responding			Percentages								Max ME	Average Usefulness		
			1	2	3	4	5	DNU	NA					
TOTAL	78	±4	2	2	3	3	4	73	14	±5	3.4	±0.4	<div></div>	
Africa	87	±3	1	2	3	3	1	71	19	±4	3.2	±0.3	<div></div>	
East Asia/Pacific	72	±6	0	2	4	4	3	69	18	±8	NR		<div></div>	
Europe	78	±6	3	2	3	2	5	75	10	±8	NR		<div></div>	
Near East/South Central Asia	84	±4	1	2	3	2	1	76	16	±5	2.9	±0.5	<div></div>	
Western Hemisphere	83	±4	1	2	4	2	2	74	15	±5	3.2	±0.4	<div></div>	
AGE														
18 to 29 Years Old	89	±12	0	0	0	1	NR	NR	NR	±2	NR		<div></div>	
30 to 34 Years Old	90	±9	0	1	NR	3	1	77	6	±15	NR		<div></div>	
35 to 44 Years Old	82	±7	2	4	1	5	7	67	14	±9	NR		<div></div>	
45 Years Old or More	74	±5	2	1	3	2	3	74	15	±6	NR		<div></div>	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Usefulness" is of U.S. citizens working for the Federal government overseas who used the available source of information.  
 NR: Not reportable

**44. If you used any of the following sources of voting information in 2008, how useful was each one?****d. Election dates chart**

1. Not at all useful      2. Not very useful      3. Somewhat useful  
 4. Useful      5. Very Useful      DNU. Did not use  
 NA. Not available

Percent Responding			Percentages								Max ME	Average Usefulness		
			1	2	3	4	5	DNU	NA					
TOTAL	78	±4	1	2	4	10	9	64	11	±5	4.0	±0.3	<div></div>	
Africa	88	±2	1	1	5	7	7	63	16	±4	3.9	±0.2	<div></div>	
East Asia/Pacific	72	±6	0	2	5	11	9	59	14	±8	4.0	±0.3	<div></div>	
Europe	79	±6	1	2	3	11	10	65	8	±8	3.9	±0.4	<div></div>	
Near East/South Central Asia	86	±4	0	1	3	5	8	70	14	±6	4.1	±0.3	<div></div>	
Western Hemisphere	82	±4	0	1	3	7	9	66	14	±5	4.2	±0.2	<div></div>	
AGE														
18 to 29 Years Old	89	±12	NR	NR	1	NR	NR	NR	NR	±2	NR			
30 to 34 Years Old	89	±9	0	1	NR	10	8	64	5	±15	NR			
35 to 44 Years Old	82	±7	0	3	4	11	12	58	13	±9	NR			
45 Years Old or More	74	±5	1	2	3	9	8	66	11	±6	3.9	±0.3	<div></div>	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Usefulness" is of U.S. citizens working for the Federal government overseas who used the available source of information.  
 NR: Not reportable

## 44. If you used any of the following sources of voting information in 2008, how useful was each one?

## e. How To Do It! Absentee Voting Frequently Asked Questions

1. Not at all useful      2. Not very useful      3. Somewhat useful  
 4. Useful      5. Very Useful      DNU. Did not use  
 NA. Not available

Percent Responding			Percentages							Max ME	Average Usefulness		
			1	2	3	4	5	DNU	NA				
TOTAL	78	±4	0	1	5	9	6	68	10	±5	3.9	±0.3	<div></div>
Africa	90	±2	0	0	4	11	6	66	14	±4	4.1	±0.2	<div></div>
East Asia/Pacific	72	±6	0	0	7	9	4	67	12	±8	3.9	±0.3	<div></div>
Europe	78	±6	1	2	4	9	8	68	8	±8	3.9	±0.4	<div></div>
Near East/South Central Asia	86	±4	0	0	2	10	3	73	12	±6	4.0	±0.2	<div></div>
Western Hemisphere	83	±4	0	0	4	9	5	70	12	±5	3.9	±0.2	<div></div>
AGE													
18 to 29 Years Old	89	±12	NR	NR	1	4	0	NR	NR	±11	NR		
30 to 34 Years Old	90	±9	0	1	8	17	4	63	7	±17	NR		
35 to 44 Years Old	82	±7	0	3	3	12	10	60	12	±9	NR		
45 Years Old or More	74	±5	1	1	5	8	6	71	9	±6	3.8	±0.3	<div></div>

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Usefulness" is of U.S. citizens working for the Federal government overseas who used the available source of information.  
 NR: Not reportable

## 44. If you used the following sources of voting information in 2008, how useful was each one?

## f. Federal Voting Assistance Program (FVAP) Web site/CD ROM training

1. Not at all useful      2. Not very useful      3. Somewhat useful  
 4. Useful      5. Very Useful      DNU. Did not use  
 NA. Not available

Percent Responding			Percentages							Max ME	Average Usefulness		
			1	2	3	4	5	DNU	NA				
TOTAL	79	±4	1	1	4	11	13	62	8	±5	4.2	±0.2	<div></div>
Africa	89	±2	0	1	4	15	9	59	12	±4	4.1	±0.1	<div></div>
East Asia/Pacific	73	±6	0	2	4	8	13	60	13	±8	4.2	±0.3	<div></div>
Europe	81	±6	1	1	4	13	15	62	5	±8	4.1	±0.3	<div></div>
Near East/South Central Asia	86	±4	0	1	3	11	9	65	11	±6	4.1	±0.2	<div></div>
Western Hemisphere	84	±4	1	0	3	8	9	68	11	±5	4.2	±0.2	<div></div>
AGE													
18 to 29 Years Old	89	±12	NR	NR	1	NR	7	NR	NR	±13	NR		
30 to 34 Years Old	90	±9	1	0	NR	11	5	69	8	±14	NR		
35 to 44 Years Old	83	±7	1	2	5	11	21	50	9	±9	4.2	±0.4	<div></div>
45 Years Old or More	76	±5	1	1	3	11	12	65	8	±6	4.2	±0.3	<div></div>

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Usefulness" is of U.S. citizens working for the Federal government overseas who used the available source of information.  
 NR: Not reportable

**44. If you used any of the following sources of voting information in 2008, how useful was each one?****g. "Get Out the Vote" public service ad campaign**

1. Not at all useful                      2. Not very useful                      3. Somewhat useful  
 4. Useful                                      5. Very Useful                      DNU. Did not use  
 NA. Not available

	Percent Responding		Percentages								Max ME	Average Usefulness		
			1	2	3	4	5	DNU	NA					
TOTAL	78	±4	1	2	4	8	5	69	12	±5	3.7	±0.3	<div></div>	
Africa	89	±2	1	1	3	5	3	70	16	±4	3.6	±0.3	<div></div>	
East Asia/Pacific	72	±6	0	1	6	9	5	66	13	±8	3.8	±0.3	<div></div>	
Europe	78	±6	1	2	4	9	5	68	10	±8	3.7	±0.4	<div></div>	
Near East/South Central Asia	86	±4	1	1	2	5	2	75	14	±6	3.6	±0.5	<div></div>	
Western Hemisphere	84	±4	1	2	2	4	2	76	13	±5	3.4	±0.4	<div></div>	
AGE														
18 to 29 Years Old	90	±12	NR	0	0	NR	0	NR	NR	±2	3.9	±0.2	<div></div>	
30 to 34 Years Old	90	±9	1	0	NR	10	1	75	7	±15	NR		<div></div>	
35 to 44 Years Old	82	±7	2	2	4	11	9	60	12	±10	NR		<div></div>	
45 Years Old or More	74	±5	1	2	4	6	4	71	12	±6	3.6	±0.4	<div></div>	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Usefulness" is of U.S. citizens working for the Federal government overseas who used the available source of information.  
 NR: Not reportable

**45. If you used the following sources to obtain any kind of voting information in 2008, how useful was each one?****a. Local television, radio and print media**

1. Not at all useful                      2. Not very useful                      3. Somewhat useful  
 4. Useful                                      5. Very Useful                      DNU. Did not use  
 NA. Not available

	Percent Responding		Percentages								Max ME	Average Usefulness		
			1	2	3	4	5	DNU	NA					
TOTAL	81	±4	3	4	13	17	14	40	9	±5	3.7	±0.2	<div></div>	
Africa	90	±2	4	5	8	11	6	49	18	±4	3.3	±0.2	<div></div>	
East Asia/Pacific	77	±6	3	2	16	26	12	31	9	±7	3.7	±0.2	<div></div>	
Europe	81	±6	2	4	13	13	17	41	9	±8	3.8	±0.3	<div></div>	
Near East/South Central Asia	87	±4	6	3	10	11	9	49	12	±6	3.4	±0.3	<div></div>	
Western Hemisphere	85	±4	5	6	12	16	11	42	9	±5	3.5	±0.2	<div></div>	
AGE														
18 to 29 Years Old	90	±12	0	NR	NR	11	NR	NR	NR	±13	NR			
30 to 34 Years Old	90	±9	2	7	12	12	9	48	10	±15	NR			
35 to 44 Years Old	85	±7	2	6	11	15	18	37	11	±9	3.8	±0.3	<div></div>	
45 Years Old or More	78	±5	4	3	15	19	14	38	9	±6	3.7	±0.2	<div></div>	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Usefulness" is of U.S. citizens working for the Federal government overseas who used the available source of information.  
 NR: Not reportable

**45. If you used the following sources to obtain any kind of voting information in 2008, how useful was each one?**
**b. CNN International**

1. Not at all useful                      2. Not very useful                      3. Somewhat useful  
4. Useful                                      5. Very Useful                      DNU. Did not use  
NA. Not available

	Percent Responding		Percentages								Max ME	Average Usefulness		
			1	2	3	4	5	DNU	NA					
TOTAL	81	±4	4	5	13	22	15	36	4	±5	3.7	±0.2	<div></div>	
Africa	91	±2	3	5	13	22	16	35	5	±4	3.7	±0.1	<div></div>	
East Asia/Pacific	76	±6	4	2	12	26	17	32	7	±7	3.8	±0.2	<div></div>	
Europe	81	±6	3	7	14	21	14	39	2	±8	3.6	±0.3	<div></div>	
Near East/South Central Asia	89	±4	5	7	11	21	16	38	3	±6	3.6	±0.2	<div></div>	
Western Hemisphere	86	±4	5	2	16	23	16	34	5	±5	3.7	±0.2	<div></div>	
AGE														
18 to 29 Years Old	90	±12	NR	NR	NR	NR	NR	NR	4	±11	NR		<div></div>	
30 to 34 Years Old	91	±9	1	NR	15	22	13	38	2	±15	NR		<div></div>	
35 to 44 Years Old	84	±7	2	4	12	18	16	43	5	±9	3.8	±0.3	<div></div>	
45 Years Old or More	78	±5	5	5	14	24	16	32	4	±6	3.6	±0.2	<div></div>	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Usefulness" is of U.S. citizens working for the Federal government overseas who used the available source of information.  
NR: Not reportable

**45. If you used the following sources to obtain any kind of voting information in 2008, how useful was each one?**
**c. Armed Forces Radio/TV**

1. Not at all useful                      2. Not very useful                      3. Somewhat useful  
4. Useful                                      5. Very Useful                      DNU. Did not use  
NA. Not available

	Percent Responding		Percentages								Max ME	Average Usefulness		
			1	2	3	4	5	DNU	NA					
TOTAL	81	±4	3	4	15	23	16	34	6	±5	3.7	±0.2	<div></div>	
Africa	90	±2	1	5	13	19	11	40	12	±4	3.7	±0.1	<div></div>	
East Asia/Pacific	77	±6	3	1	18	28	17	28	4	±7	3.8	±0.2	<div></div>	
Europe	81	±6	3	6	15	23	18	31	4	±8	3.7	±0.3	<div></div>	
Near East/South Central Asia	87	±4	2	5	12	19	13	41	7	±6	3.7	±0.2	<div></div>	
Western Hemisphere	82	±4	0	3	4	5	3	64	22	±5	3.5	±0.3	<div></div>	
AGE														
18 to 29 Years Old	90	±12	0	NR	NR	NR	NR	NR	3	±4	NR		<div></div>	
30 to 34 Years Old	90	±9	1	NR	19	14	8	48	5	±16	NR		<div></div>	
35 to 44 Years Old	83	±7	2	5	14	21	17	32	8	±9	3.8	±0.3	<div></div>	
45 Years Old or More	79	±5	4	4	15	24	17	31	5	±6	3.7	±0.2	<div></div>	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Usefulness" is of U.S. citizens working for the Federal government overseas who used the available source of information.  
NR: Not reportable

**45. If you used the following sources to obtain any kind of voting information in 2008, how useful was each one?****d. International Herald Tribune**

1. Not at all useful                      2. Not very useful                      3. Somewhat useful  
 4. Useful                                      5. Very Useful                      DNU. Did not use  
 NA. Not available

Percent Responding			Percentages								Max ME	Average Usefulness		
			1	2	3	4	5	DNU	NA					
TOTAL	77	±4	2	2	4	6	5	70	11	±5	3.6	±0.3	<div></div>	
Africa	88	±3	2	1	5	7	4	61	19	±4	3.5	±0.2	<div></div>	
East Asia/Pacific	72	±6	0	0	6	6	4	67	16	±7	3.7	±0.3	<div></div>	
Europe	78	±6	2	3	3	6	6	72	7	±8	3.5	±0.5	<div></div>	
Near East/South Central Asia	85	±4	2	3	4	10	6	63	13	±6	3.6	±0.3	<div></div>	
Western Hemisphere	81	±4	0	1	3	1	3	71	21	±5	3.6	±0.4	<div></div>	
AGE														
18 to 29 Years Old	90	±12	NR	NR	NR	2	0	NR	NR	±4	NR			
30 to 34 Years Old	88	±10	1	NR	11	4	1	73	5	±15	NR			
35 to 44 Years Old	80	±7	1	4	2	9	6	65	14	±9	NR			
45 Years Old or More	74	±5	2	1	4	6	6	70	11	±6	3.6	±0.4	<div></div>	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Usefulness" is of U.S. citizens working for the Federal government overseas who used the available source of information.  
 NR: Not reportable

**45. If you used the following sources to obtain any kind of voting information in 2008, how useful was each one?****e. USA Today International**

1. Not at all useful                      2. Not very useful                      3. Somewhat useful  
 4. Useful                                      5. Very Useful                      DNU. Did not use  
 NA. Not available

	Percent Responding		Percentages								Max ME	Average Usefulness		
			1	2	3	4	5	DNU	NA					
TOTAL	78	±4	3	2	4	7	4	70	11	±5	3.4	±0.3	<div></div>	
Africa	88	±3	2	2	1	2	1	68	24	±4	2.7	±0.4	<div></div>	
East Asia/Pacific	75	±6	3	0	6	11	4	62	13	±8	3.5	±0.4	<div></div>	
Europe	78	±6	3	3	3	6	6	73	7	±8	3.4	±0.5	<div></div>	
Near East/South Central Asia	85	±4	3	2	1	3	3	72	16	±6	3.0	±0.6	<div></div>	
Western Hemisphere	82	±4	3	0	3	3	1	75	14	±5	2.9	±0.4	<div></div>	
AGE														
18 to 29 Years Old	90	±12	1	0	NR	NR	0	NR	6	±9	NR			
30 to 34 Years Old	89	±9	2	1	9	4	0	79	6	±15	NR			
35 to 44 Years Old	83	±7	1	5	3	6	5	64	16	±9	NR			
45 Years Old or More	74	±5	4	1	3	7	5	70	9	±6	3.4	±0.4	<div></div>	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Usefulness" is of U.S. citizens working for the Federal government overseas who used the available source of information.  
 NR: Not reportable

## 45. If you used the following sources to obtain any kind of voting information in 2008, how useful was each one?

## f. Other U.S. civilian newspapers, magazines, radio, or TV

1. Not at all useful      2. Not very useful      3. Somewhat useful  
 4. Useful      5. Very Useful      DNU. Did not use  
 NA. Not available

Percent Responding			Percentages							Max ME	Average Usefulness		
			1	2	3	4	5	DNU	NA				
TOTAL	81	±4	2	4	11	20	14	44	6	±5	3.8	±0.2	<div></div>
Africa	90	±2	1	1	8	14	11	49	16	±4	3.9	±0.2	<div></div>
East Asia/Pacific	76	±6	3	1	13	25	12	38	8	±7	3.8	±0.2	<div></div>
Europe	81	±6	1	6	10	18	15	47	4	±8	3.8	±0.3	<div></div>
Near East/South Central Asia	88	±4	2	2	10	16	13	48	9	±6	3.8	±0.2	<div></div>
Western Hemisphere	83	±4	1	0	11	22	16	41	7	±5	4.0	±0.2	<div></div>
AGE													
18 to 29 Years Old	90	±12	NR	NR	NR	NR	NR	NR	4	±10	NR		<div></div>
30 to 34 Years Old	90	±9	1	NR	14	12	11	53	5	±14	NR		<div></div>
35 to 44 Years Old	84	±7	1	6	7	17	16	44	9	±9	3.9	±0.3	<div></div>
45 Years Old or More	77	±5	2	3	12	23	13	43	5	±6	3.8	±0.2	<div></div>

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Usefulness" is of U.S. citizens working for the Federal government overseas who used the available source of information.  
 NR: Not reportable

## 45. If you used the following sources to obtain any kind of voting information in 2008, how useful was each one?

## g. Family or friends

1. Not at all useful      2. Not very useful      3. Somewhat useful  
 4. Useful      5. Very Useful      DNU. Did not use  
 NA. Not available

Percent Responding			Percentages							Max ME	Average Usefulness		
			1	2	3	4	5	DNU	NA				
TOTAL	79	±4	1	3	17	21	11	44	3	±5	3.7	±0.2	<div></div>
Africa	89	±2	1	3	15	20	9	45	7	±4	3.7	±0.1	<div></div>
East Asia/Pacific	74	±6	1	3	15	28	14	37	3	±7	3.8	±0.2	<div></div>
Europe	79	±6	1	4	18	18	10	47	2	±8	3.6	±0.3	<div></div>
Near East/South Central Asia	88	±4	2	3	14	18	13	47	3	±6	3.7	±0.2	<div></div>
Western Hemisphere	85	±4	2	3	17	23	12	40	4	±5	3.7	±0.2	<div></div>
AGE													
18 to 29 Years Old	90	±12	NR	NR	NR	NR	NR	NR	1	±2	NR		
30 to 34 Years Old	90	±9	0	NR	21	21	12	38	3	±15	NR		
35 to 44 Years Old	84	±7	2	3	13	23	11	44	5	±9	3.7	±0.3	<div></div>
45 Years Old or More	75	±5	1	4	17	20	12	45	2	±6	3.7	±0.2	<div></div>

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Usefulness" is of U.S. citizens working for the Federal government overseas who used the available source of information.  
 NR: Not reportable

**45. If you used the following sources to obtain any kind of voting information in 2008, how useful was each one?****h. The Internet**

1. Not at all useful                      2. Not very useful                      3. Somewhat useful  
 4. Useful                                      5. Very Useful                      DNU. Did not use  
 NA. Not available

Percent Responding			Percentages								Max ME	Average Usefulness		
			1	2	3	4	5	DNU	NA					
TOTAL	83	±4	0	1	12	30	40	16	2	±5	4.3	±0.1	<div></div>	
Africa	93	±2	0	1	8	30	45	14	1	±4	4.4	±0.1	<div></div>	
East Asia/Pacific	77	±6	1	1	11	30	39	16	3	±7	4.3	±0.2	<div></div>	
Europe	84	±5	0	1	13	31	39	15	1	±8	4.3	±0.2	<div></div>	
Near East/South Central Asia	90	±4	0	1	12	26	39	20	2	±6	4.3	±0.1	<div></div>	
Western Hemisphere	87	±4	1	1	9	26	47	15	2	±5	4.4	±0.1	<div></div>	
AGE														
18 to 29 Years Old	90	±12	NR	NR	NR	NR	NR	NR	1	±3	NR		<div></div>	
30 to 34 Years Old	91	±9	1	0	22	23	34	20	0	±17	4.1	±0.3	<div></div>	
35 to 44 Years Old	86	±7	0	0	10	31	44	12	2	±9	4.4	±0.2	<div></div>	
45 Years Old or More	81	±5	0	1	11	31	38	17	2	±6	4.3	±0.1	<div></div>	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Usefulness" is of U.S. citizens working for the Federal government overseas who used the available source of information.

NR: Not reportable

**46. During 2008, did you fax any of the following materials?****a. Federal Post Card Application (FPCA)**

1. Yes, using the Federal Voting Assistance Program (FVAP) toll-free faxing service                      2. Yes, but not using the Federal Voting Assistance Program (FVAP) toll-free faxing service                      3. No

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	83	±4	3	6	91	±4	9.0	±4.0	
Africa	95	±2	4	5	92	±2	8.0	±2.0	
East Asia/Pacific	75	±6	3	5	92	±5	8.0	±5.0	
Europe	84	±5	4	7	90	±6	10.0	±6.0	
Near East/South Central Asia	88	±4	2	5	93	±4	7.0	±4.0	
Western Hemisphere	89	±4	3	5	92	±3	8.0	±3.0	
<b>AGE</b>									
18 to 29 Years Old	90	±12	0	3	97	±4	3.0	±4.0	
30 to 34 Years Old	89	±10	1	NR	NR	±2	NR		
35 to 44 Years Old	86	±6	6	2	92	±8	8.0	±7.0	
45 Years Old or More	80	±5	3	8	89	±5	11.0	±5.0	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).

NR: Not reportable



**46. During 2008, did you fax any of the following materials?****b. Non-Federal Post Card Application request for absentee ballot**

1. Yes, using the Federal Voting Assistance Program (FVAP) toll-free faxing service      2. Yes, but not using the Federal Voting Assistance Program (FVAP) toll-free faxing service      3. No

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	82	±4	2	4	94	±3	6.0	±3.0	
Africa	93	±2	2	5	93	±2	7.0	±2.0	
East Asia/Pacific	75	±6	3	2	95	±5	5.0	±5.0	
Europe	83	±6	1	5	94	±5	6.0	±5.0	
Near East/South Central Asia	86	±4	1	3	96	±3	4.0	±3.0	
Western Hemisphere	88	±4	2	5	94	±3	6.0	±3.0	
<b>AGE</b>									
18 to 29 Years Old	90	±12	0	1	99	±2	1.0	±2.0	
30 to 34 Years Old	89	±10	1	NR	92	±14	8.0	±14.0	
35 to 44 Years Old	85	±7	2	3	96	±6	4.0	±4.0	
45 Years Old or More	79	±5	2	4	94	±4	6.0	±4.0	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).

NR: Not reportable

**46. During 2008, did you fax any of the following materials?****c. Ballot**

1. Yes, using the Federal Voting Assistance Program (FVAP) toll-free faxing service      2. Yes, but not using the Federal Voting Assistance Program (FVAP) toll-free faxing service      3. No

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	82	±4	2	4	93	±3	7.0	±3.0	
Africa	94	±2	2	5	93	±2	7.0	±2.0	
East Asia/Pacific	74	±6	4	3	94	±5	6.0	±5.0	
Europe	84	±5	2	4	94	±5	6.0	±5.0	
Near East/South Central Asia	87	±4	1	7	92	±4	8.0	±4.0	
Western Hemisphere	89	±3	2	6	92	±4	8.0	±4.0	
<b>AGE</b>									
18 to 29 Years Old	91	±12	0	NR	NR	±2	NR		
30 to 34 Years Old	89	±10	0	NR	NR	±1	NR		
35 to 44 Years Old	85	±6	2	2	96	±6	4.0	±4.0	
45 Years Old or More	79	±5	3	4	93	±4	7.0	±4.0	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).

NR: Not reportable

**46. During 2008, did you fax any of the following materials?****d. Federal Write-In Absentee Ballot (FWAB)**

1. Yes, using the Federal Voting Assistance Program (FVAP) toll-free faxing service      2. Yes, but not using the Federal Voting Assistance Program (FVAP) toll-free faxing service      3. No

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	82	±4	2	4	94	±3	6.0	±3.0	<div><div></div></div>
Africa	93	±2	2	2	96	±2	4.0	±2.0	<div><div></div></div>
East Asia/Pacific	75	±6	2	3	94	±5	6.0	±5.0	<div><div></div></div>
Europe	83	±6	1	5	94	±5	6.0	±5.0	<div><div></div></div>
Near East/South Central Asia	86	±4	2	3	96	±3	4.0	±3.0	<div><div></div></div>
Western Hemisphere	88	±4	1	2	96	±3	4.0	±3.0	<div><div></div></div>
<b>AGE</b>									
18 to 29 Years Old	85	±15	0	1	99	±2	1.0	±2.0	<div><div></div></div>
30 to 34 Years Old	88	±10	1	NR	NR	±2	NR		<div><div></div></div>
35 to 44 Years Old	86	±6	2	4	94	±7	6.0	±7.0	<div><div></div></div>
45 Years Old or More	79	±5	2	4	94	±4	6.0	±4.0	<div><div></div></div>

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).

NR: Not reportable

**46. During 2008, did you fax any of the following materials?****e. Other voting materials**

1. Yes, using the FVAP toll-free faxing service      2. Yes, but not using the FVAP toll-free faxing service      3. No

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	81	±4	1	2	97	±3	3.0	±3.0	<div><div></div></div>
Africa	92	±2	1	2	97	±2	3.0	±2.0	<div><div></div></div>
East Asia/Pacific	74	±6	2	2	97	±4	3.0	±4.0	<div><div></div></div>
Europe	82	±6	1	2	97	±5	3.0	±5.0	<div><div></div></div>
Near East/South Central Asia	85	±4	0	2	97	±3	3.0	±3.0	<div><div></div></div>
Western Hemisphere	87	±4	1	3	96	±3	4.0	±3.0	<div><div></div></div>
<b>AGE</b>									
18 to 29 Years Old	90	±12	0	NR	NR	±2	NR		<div><div></div></div>
30 to 34 Years Old	88	±10	0	1	99	±2	1.0	±2.0	<div><div></div></div>
35 to 44 Years Old	84	±7	2	1	98	±7	2.0	±5.0	<div><div></div></div>
45 Years Old or More	78	±5	1	2	96	±3	4.0	±3.0	<div><div></div></div>

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).

NR: Not reportable

**47. During 2008, did you e-mail any of the following materials?**

- a. Federal Post Card Application (FPCA)      b. Non-Federal Post Card Application request for absentee ballot      c. Ballot
- d. Federal Write-In Absentee Ballot (FWAB)      e. Other voting materials










	Percent Responding		Percentages					Max ME
			a	b	c	d	e	
<b>TOTAL</b>	85	±3	8	6	6	2	3	±3
Africa	97	±2	6	8	5	1	3	±2
East Asia/Pacific	78	±6	7	6	7	4	3	±5
Europe	86	±5	9	6	5	2	3	±6
Near East/South Central Asia	91	±4	7	5	5	1	2	±4
Western Hemisphere	90	±3	5	10	6	2	3	±4
<b>AGE</b>								
18 to 29 Years Old	90	±12	NR	NR	0	NR	0	±2
30 to 34 Years Old	90	±10	NR	7	7	1	1	±14
35 to 44 Years Old	88	±6	12	7	4	2	5	±8
45 Years Old or More	82	±4	7	5	7	3	2	±4

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).

NR: Not reportable

**48. Did you vote in the 2006 election?**

1. Yes      2. No      3. Do not recall

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	99	±1	41	48	12	±5	46.0	±5.0	
Africa	99	±1	47	43	11	±4	52.0	±4.0	
East Asia/Pacific	98	±2	39	49	12	±7	44.0	±7.0	
Europe	100	±1	39	49	12	±7	44.0	±8.0	
Near East/South Central Asia	99	±1	50	38	12	±6	57.0	±6.0	
Western Hemisphere	99	±2	48	42	10	±5	53.0	±5.0	
<b>AGE</b>									
18 to 29 Years Old	100	±1	27	NR	14	±18	NR		
30 to 34 Years Old	98	±4	47	42	11	±14	53.0	±15.0	
35 to 44 Years Old	100	±1	37	50	13	±8	43.0	±9.0	
45 Years Old or More	99	±1	43	47	11	±6	48.0	±6.0	

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question. Respondents who were not registered to vote in 2008 are counted as "No." Those who indicated they did not recall are not included in the "Percentage Reporting Yes."

NR: Not reportable

**49. How did you vote in the November 2006 election?**

1. I voted in person

2. I voted by absentee ballot

3. Do not recall

	Percent Responding		Percentages			Max ME
			1	2	3	
<b>TOTAL</b>	40	±4	22	75	3	±6
Africa	46	±4	27	71	2	±5
East Asia/Pacific	38	±6	25	73	2	±10
Europe	39	±7	16	81	3	±10
Near East/South Central Asia	50	±6	34	64	2	±8
Western Hemisphere	47	±5	35	61	4	±7
<b>AGE</b>						
18 to 29 Years Old	27	±16	NR	NR	NR	
30 to 34 Years Old	46	±14	NR	NR	1	±3
35 to 44 Years Old	37	±8	29	68	NR	±13
45 Years Old or More	42	±5	18	81	1	±6

Note. Percent responding are U.S. citizens working for the Federal government overseas who answered the question and who voted in the 2006 election (Q48).

NR: Not reportable

# **Survey Instrument**

### BACKGROUND INFORMATION

**1. Were you a U.S. citizen on November 4, 2008?**

- ☒ Yes  
☒ No

**2. What was your age on November 4, 2008?**

- ☒ 17 years old or younger  
☒ 18 to 24 years old  
☒ 25 to 29 years old  
☒ 30 to 34 years old  
☒ 35 to 44 years old  
☒ 45 years old or older

**3. In 2008, were you registered to vote in the U.S.?**

- ☒ Yes  
☒ No

**4. On November 4, 2008, how long had you lived outside the U.S.?**

- ☒ Less than 1 year  
☒ 1 year to less than 3 years  
☒ 3 years to less than 6 years  
☒ 6 years to less than 10 years  
☒ 10 years or more  
☒ Did not live outside the U.S. on November 4, 2008

**5. On November 4, 2008, in what overseas country were you residing? Please enter the name of the country in the box below.**

**6. On November 4, 2008, how long had you resided in this country?**

- ☒ Less than 6 months  
☒ 6 months to less than 1 year  
☒ 1 year to less than 2 years  
☒ 2 years to less than 3 years  
☒ 3 years or more

**7. Family members include your spouse and anyone of voting age (18 years old and older) who is related to you by blood, marriage, or adoption, and depends on you for more than half of their support. Not counting yourself, how many family members who were at least 18 years old lived with you at your current residence as of November 4, 2008?**

- ☒ 0  
☒ 1  
☒ 2  
☒ 3  
☒ 4  
☒ 5 or more

**8. Your legal voting residence is the state or territory where you last resided immediately prior to your departure from the U.S. The right to vote extends to overseas citizens even though they may no longer own property or have other ties to their last state of residence and their intent to return to that state may be uncertain. As of the November 4, 2008 election, what state or territory was your legal voting residence? Please select from the list below one of the 50 states, D.C., Puerto Rico, or a U.S. territory or possession.**

## 2008 ELECTION

9. How interested or uninterested were you in the U.S. elections held on November 4, 2008?

- ☒ Very interested  
☒ Somewhat interested  
☒ Neither interested nor uninterested  
☒ Somewhat uninterested  
☒ Very uninterested

10. A lot of people were not able to vote because they weren't registered, they were sick, they didn't have time, or something else happened to prevent them from voting. And sometimes, people who USUALLY vote or who PLANNED to vote forget that something UNUSUAL happened on election day this year that prevented them from voting THIS time. So please think carefully for a minute about the election held on November 4, 2008, and past elections in which you may have voted, and answer the following questions. During the past 6 years, did you usually vote in national, state, and local elections, or did you usually not vote?

- ☒ Usually voted  
☒ Usually did not vote

11. During the months leading up to the election held on November 4, 2008, did you ever plan to vote in that election, or didn't you plan to vote?

- ☒ Did plan to vote  
☒ Did not plan to vote

12. In the election held on November 4, 2008, did you definitely vote in person on election day, definitely mail or fax a completed absentee ballot on or before November 4, 2008, definitely not vote, or are you not completely sure whether you voted in that election?

- ☒ Definitely voted in person  
☒ Definitely voted by mail or fax  
☒ Definitely did not vote  
☒ Not sure

13. [Ask if Q12 = 'Definitely did not vote'] Did you not vote in the November 4, 2008 election for the following reasons? Mark Yes or No for each reason.

	Yes	No
a. I was not interested in voting .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. I was too busy to vote .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. I forgot to vote.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. I could not register to vote.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. I had no candidate preference .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. I did not think my vote would matter .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. I did not know how to get an absentee ballot .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. My absentee ballot arrived too late .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. My absentee ballot did not arrive at all.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
j. The absentee voting process was too complicated.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
k. I was concerned about federal or state income tax liability.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
l. Some other reason .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q13 I = 'Yes'] Please specify your other reason.

14. [Ask if Q12 = 'Definitely did not vote'] Even though you did not vote, did you request an absentee ballot for the November 4, 2008 election?

- ☒ Yes  
☒ No, but I automatically received an absentee ballot from a local election official  
☒ No, and I never received an absentee ballot

**ABSENTEE BALLOTS**

15. [Ask if Q12 = 'Definitely voted by mail' or Q14 = 'Yes'] In what month did you first request your absentee ballot for the November 4, 2008 election?

- ☒ July 2008 or earlier  
☒ August 2008  
☒ September 2008  
☒ October 2008  
☒ November 2008  
☒ Do not recall

16. [Ask if Q12 = 'Definitely voted by mail' or Q14 = 'Yes'] The Federal Post Card Application (FPCA) (Standard Form 76) is a request for registration and a regular (as opposed to back-up) absentee ballot. Did you use the FPCA to request your absentee ballot for the November 4, 2008 election or did you use another method?

- ☒ I used the Federal Post Card Application (FPCA)  
☒ I used another method

[Ask if Q16 = 'I used another method'] Please specify your other method.

17. [Ask if (Q12 = 'Definitely voted by mail' or Q14 = 'Yes') and Q16 = 'I used the FPCA'] Did you obtain your Federal Post Card Application (FPCA) to request your regular absentee ballot for the November 4, 2008 election from any of the following sources? Mark "Yes" or "No" for each source listed.

	Yes	No
a. From the Federal Voting Assistance Program (FVAP) Web site .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. From some other contact with FVAP .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Through military channels .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. From a U.S. Embassy or consulate .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. From a state or local election official .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. From an overseas organization or company .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. From another non-FVAP Web site .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. From a military post office .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Some other source .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q17 i = 'Yes'] Please specify your other source.

18. [Ask if Q12 = 'Definitely voted by mail' or Q14 = 'Yes'] During 2008, did you receive notification from the local election official in the county/district where you registered to vote that your regular absentee ballot request had been received?

- ☒ Yes  
☒ No  
☒ Do not recall

19. [Ask if Q12 = 'Definitely voted by mail' or Q14 = 'Yes'] Did you receive your regular absentee ballot for the November 4, 2008 election?

- ☒ Yes  
☒ No

20. [Ask if (Q12 = 'Definitely voted by mail' or Q14 = 'Yes') and Q19 = 'Yes'] When did you receive your regular absentee ballot for the November 4, 2008 election?

- ☒ August 2008  
☒ September 2008  
☒ October 2008  
☒ November 2008  
☒ Do not recall

21. [Ask if (Q12 = 'Definitely voted by mail' or Q14 = 'Yes') and Q19 = 'Yes'] Did you complete and return your regular absentee ballot for the November 4, 2008 election?

- ☒ Yes  
☒ No



22. [Ask if (Q12 = 'Definitely voted by mail' or Q14 = 'Yes') and Q19 = 'Yes' and Q21 = 'Yes'] When did you complete and return your regular absentee ballot for the November 4, 2008 election?

- ☒ August 2008  
☒ September 2008  
☒ October 2008  
☒ November 2008  
☒ Do not recall

23. [Ask if Q12 = 'Definitely voted by mail' or Q14 = 'Yes'] The Federal Write-In Absentee Ballot (FWAB) (Standard Form 186) is a back-up ballot completed and returned if you are overseas and do not receive your regular absentee ballot. Did you use the FWAB in the November 4, 2008 election?

- ☒ Yes  
☒ No

24. [Ask if (Q12 = 'Definitely voted by mail' or Q14 = 'Yes') and Q23 = 'Yes'] Did you obtain your Federal Write-In Absentee Ballot (FWAB) for the November 4, 2008 election from the following sources? Mark "Yes" or "No" for each source listed.

	Yes	No
a. From the Federal Voting Assistance Program (FVAP) Web site .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. From some other contact with FVAP .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Through military channels.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. From a U.S. Embassy or consulate .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. From a state or local election official.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. From an overseas organization or company .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. From another non-FVAP Web site.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. From a military post office.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Some other source .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q24 i = 'Yes'] Please specify your other source.

25. [Ask if (Q12 = 'Definitely voted by mail' or Q14 = 'Yes') and Q23 = 'Yes'] When did you complete and return the Federal Write-In Absentee Ballot (FWAB) for the November 4, 2008 election?

- ☒ September 2008  
☒ October 2008  
☒ November 2008  
☒ Do not recall

26. [Ask if (Q12 = 'Definitely voted by mail' or Q14 = 'Yes') and Q23 = 'No'] What is the ONE MAIN REASON you did not use the Federal Write-In Absentee Ballot (FWAB) for the November 4, 2008 election? Mark only one.

- ☒ I did not know about the FWAB  
☒ I knew about it, but didn't know how to get one  
☒ I knew about it, but could not get one  
☒ I had difficulty filling it out  
☒ I had already returned a regular absentee ballot  
☒ Some other reason

[Ask if Q26 = 'Some other reason'] Please specify your other reason.

#### VOTING ASSISTANCE

27. Voting Assistance Officers (VAOs) are designated individuals who provide accurate, non-partisan voting information and assistance to citizens who wish to vote. Embassies, consulates, and military units have assigned VAOs to carry out this responsibility. During 2008, did you receive voting information or assistance from a VAO?

- ☒ Yes  
☒ No

28. [Ask if Q27 = 'Yes'] During 2008, did you receive the following information or assistance from your Voting Assistance Officer (VAO)? Mark "Yes" or "No" for each item.

	Yes	No
a. Determining my eligibility to vote .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Understanding the absentee voting process .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Obtaining the Federal Post Card Application (FPCA) .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Completing the Federal Post Card Application (FPCA) .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Obtaining the Federal Write-In Absentee Ballot (FWAB) .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Completing the Federal Write-In Absentee Ballot (FWAB) .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Finding information on candidates/issues .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Electronic transmission of election materials (i.e., faxing, e-mailing) .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Some other voting information or assistance .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q28 i = 'Yes'] Please specify other voting information or assistance.

29. [Ask if Q27 = 'Yes'] Overall, in 2008, how satisfied or dissatisfied were you with the information or assistance you received from your Voting Assistance Officer (VAO)?

- ☒ Very satisfied  
☒ Satisfied  
☒ Neither satisfied nor dissatisfied  
☒ Dissatisfied  
☒ Very dissatisfied

30. [Ask if Q27 = 'No'] Did you not receive voting information or assistance from your Voting Assistance Officer (VAO) in 2008 for any of the following reasons? Mark "Yes" or "No" for each item.

	Yes	No
a. I did not know I could get information or assistance from the VAO .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. I did not have a VAO .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. I did not know who my VAO was .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. I did not know how to contact my VAO .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. My VAO was not available when I needed assistance .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. My VAO was not helpful when I needed assistance .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

	Yes	No
g. My VAO did not have the materials or information I needed .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. I did not need any voting information or assistance .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Some other reason .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q30 i = 'Yes'] Please specify your other reason.

31. The Federal Voting Assistance Program (FVAP) Web site, [www.fvap.gov](http://www.fvap.gov) provides voting-related information and resources. In preparation for the 2008 primaries and general election, did you visit this Web site?

- ☒ Yes  
☒ No

32. [Ask if Q31 = 'Yes'] In preparation for the 2008 primaries and general election, how many times did you visit the Federal Voting Assistance Program (FVAP) Web site? Mark one.

- ☒ One  
☒ Two to four  
☒ Five to ten  
☒ Eleven or more  
☒ Do not recall

33. [Ask if Q31 = 'Yes'] Overall, how satisfied or dissatisfied were you with the Federal Voting Assistance Program (FVAP) Web site when you visited it in 2008?

- ☒ Very satisfied  
☒ Satisfied  
☒ Neither satisfied nor dissatisfied  
☒ Dissatisfied  
☒ Very dissatisfied

34. [Ask if Q31 = 'No'] Did you not visit the Federal Voting Assistance Program (FVAP) Web site in 2008 for any of the following reasons? Mark "Yes" or "No" for each item.

	Yes	No
a. I did not know about it.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. I did not have Internet access.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. I knew about it, but did not know the Web site address.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. I got all the information I needed from other sources.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. I did not think it would be useful.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Some other reason.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q34 f = 'Yes'] Please specify your other reason.

35. The Department of Defense 2008-09 Voting Assistance Guide (VAG) provides state-by-state information about registering to vote and requesting an absentee ballot. In preparation for the 2008 primaries and general election, did you refer to the VAG for information about registering to vote or requesting an absentee ballot?

☒ Yes

☒ No

36. [Ask if Q35 = 'Yes'] Where did you obtain the 2008-09 Voting Assistance Guide (VAG)? Mark "Yes" or "No" for each item.

	Yes	No
a. From the Voting Assistance Officer (VAO) ....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. From the Federal Voting Assistance Program (FVAP) Web site.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. From another Web site on the Internet.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. From a CD ROM.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Some other source.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q36 e = 'Yes'] Please specify your other source.

37. [Ask if Q35 = 'Yes'] During 2008, were you looking for the following information in the 2008-09 Voting Assistance Guide (VAG)? Mark "Yes" or "No" for each item.

	Yes	No
a. How to register and vote absentee.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Dates of elections and deadlines.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. How to fill out the Federal Post Card Application (FPCA) for your state.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Mailing address for Federal Post Card Application (FPCA) or ballot.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. How to transmit the Federal Post Card Application (FPCA) or voted ballot by fax.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. How to use the Federal Write-In Absentee Ballot (FWAB).....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Web site addresses.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Where to go for help.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Other type of voting-related information.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q37 i = 'Yes'] Please specify the other type of voting-related information.

38. [Ask if Q35 = 'Yes'] Overall, how would you rate the 2008-09 Voting Assistance Guide (VAG) as a reference on absentee voting procedures?

☒ Very good

☒ Good

☒ Fair

☒ Poor

☒ Very poor

39. [Ask if Q35 = 'No'] Did you not use the 2008-09 Voting Assistance Guide (VAG) for any of the following reasons? Mark "Yes" or "No" for each item.

	Yes	No
a. I did not know about it.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. I knew about it, but could not get a copy.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. I got all the information I needed from another source.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Some other reason.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q39 d = 'Yes'] Please specify your other reason.

40. The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service from many countries that allows a caller to ask FVAP staff for voting information or assistance. Did you use this service to talk with a FVAP staff member in 2008?

☒ Yes

☒ No

41. [Ask if Q40 = 'Yes'] Overall, how satisfied or dissatisfied were you with the assistance you received in 2008 when you called the Federal Voting Assistance Program's (FVAP) toll-free telephone service?

☒ Very satisfied

☒ Satisfied

☒ Neither satisfied nor dissatisfied

☒ Dissatisfied

☒ Very dissatisfied

42. [Ask if Q40 = 'No'] Did you not use the Federal Voting Assistance Program's (FVAP) toll-free telephone service in 2008 for any of the following reasons? Mark "Yes" or "No" for each item.

	Yes	No
a. I did not know about it.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. I knew about it, but I did not know what it was for .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. I knew about it, but I did not know the telephone number .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. I got all the information I needed from other sources .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. I did not need it .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. It was a long-distance call .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. I could not get through .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. A toll-free number is not available in my country of residence .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Some other reason .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q42 i = 'Some other reason'] Please specify your other reason.

### OTHER SOURCES OF VOTING INFORMATION

43. If you received voting information from any of the following sources in 2008, how satisfied or dissatisfied were you with the information? Mark one answer for each item.

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use	Not available
a. U.S. Embassy or consulate .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Other Federal agency/agencies.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Political organizations.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Other private organization or company .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. State or local election official .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

44. If you used any of the following sources of voting information in 2008, how useful was each one? Mark one answer for each item.

	Very useful	Useful	Somewhat useful	Not very useful	Not at all useful	Did not use	Not available
a. Voting Information News (VIN) newsletters.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Voting News Releases.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. "It's your Future. VOTE for it!" or "Road Sign" motivational posters .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Election dates chart.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

	Very useful	Useful	Somewhat useful	Not very useful	Not at all useful	Did not use	Not available
e. How To Do It! Absentee Voting Frequently Asked Questions .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Federal Voting Assistance Program (FVAP) Web site/CD ROM training .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
g. "Get Out the Vote" public service ad campaign .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

45. If you used the following sources to obtain any kind of voting information in 2008, how useful was each one? *Mark one answer for each item.*

	Very useful	Useful	Somewhat useful	Not very useful	Not at all useful	Did not use	Not available
a. Local television, radio and print media .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
b. CNN International .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
c. Armed Forces Radio/TV .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
d. International Herald Tribune .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
e. USA Today International .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Other U.S. civilian newspapers, magazines, radio, or TV .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Family or friends .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
h. The Internet .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

### ELECTRONIC TRANSMISSION OF VOTING MATERIALS

46. Some states allow you to fax voting materials such as your absentee ballot request or the completed ballot itself. During 2008, did you fax any of the following materials? *Mark one answer for each item.*

	Yes, but not using the FVAP toll-free faxing service	Yes, using the FVAP toll-free faxing service	No
a. Federal Post Card Application (FPCA) .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Non-Federal Post Card Application request for absentee ballot .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Ballot .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Federal Write-In Absentee Ballot (FWAB) .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Other voting materials .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q46 e = 'Yes'] Please specify the other voting materials.

47. Some states allow you to e-mail voting materials such as your absentee ballot request or the completed ballot itself. During 2008, did you e-mail any of the following materials? *Mark "Yes" or "No" for each item.*

	Yes	No
a. Federal Post Card Application (FPCA) .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Non-Federal Post Card Application (FPCA) request for absentee ballot .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Ballot .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Federal Write-In Absentee Ballot (FWAB) .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Other voting materials .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q47 e = 'Yes'] Please specify other voting materials.

**2006 ELECTION**

48. Elections for the U.S. Senate and U.S. House of Representatives were held in 2006. A lot of respondents did not get to vote because they weren't registered, they were sick, or they just didn't have time. How about you -- did you vote in that election?

☒ Yes

☒ No

☒ Do not recall

49. [Ask if Q48 = 'Yes'] How did you vote in the November 2006 election?

☒ I voted in person

☒ I voted by absentee ballot

☒ Do not recall

**COMMENTS**

50. In the space below, please provide any comments you have about this questionnaire, the Federal Voting Assistance Program (FVAP), or the absentee voting process in 2008.

<b>REPORT DOCUMENTATION PAGE</b>					<i>Form Approved OMB No. 0704-0188</i>	
<small>The public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to Department of Defense, Washington Headquarters Services, Directorate for Information Operations and Reports (0704-0188), 1215 Jefferson Davis Highway, Suite 1204, Arlington, VA 22202-4302. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.</small>						
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<b>6. AUTHOR(S)</b>				<b>5d. PROJECT NUMBER</b>		
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<b>9. SPONSORING/MONITORING AGENCY NAME(S) AND ADDRESS(ES)</b>					<b>10. SPONSOR/MONITOR'S ACRONYM(S)</b>	
					<b>11. SPONSOR/MONITOR'S REPORT NUMBER(S)</b>	
<b>12. DISTRIBUTION/AVAILABILITY STATEMENT</b>						
<b>13. SUPPLEMENTARY NOTES</b>						
<b>14. ABSTRACT</b>						
<b>15. SUBJECT TERMS</b>						
<b>16. SECURITY CLASSIFICATION OF:</b>			<b>17. LIMITATION OF ABSTRACT</b>	<b>18. NUMBER OF PAGES</b>	<b>19a. NAME OF RESPONSIBLE PERSON</b>	
a. REPORT	b. ABSTRACT	c. THIS PAGE			<b>19b. TELEPHONE NUMBER (Include area code)</b>	

